

# Request For Proposal (RFP)

For

**Providing Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam's (TTD) .**

**Ref No: BECIL/RO/ TTD-Unified CCTV CAMC/2026-27/01**

**Date: 24/04/2026**



**Issued by**

**Broadcast Engineering Consultants India Limited (BECIL)**  
**(A Government of India Enterprise)**

**Head Office:** 14-B Ring Road, IP Estate, New Delhi- 110002

**Corporate Office:** BECIL BHAWAN, C-56-A/17,

Sector-62, Noida-201 307

**Regional Office:** 162, II Main, I Cross, AGS Layout, RMV II Stage,  
Bangalore- 560094, Tel: 080-2341 5853,

**Email:** [bangalore@becil.com](mailto:bangalore@becil.com), **Website:** [www.becil.com](http://www.becil.com)

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## TENDER

### 1. Tender Information Summary (TIS)

<b>Basic Tender Details</b>			
<b>Tender Title/ Name of the project</b>	<b>Providing Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam's (TTD), Tirumala.</b>		
<b>Tender Reference Number</b>	<b>BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01</b> Date: 24/04/2026		
<b>Tender Type</b>	Open Tender	<b>Tender Category</b>	Services
<b>No. of Covers</b>	Two Covers		
<b>Selection Method</b>	Least cost(L1)		
<b>Organization:</b>	BECIL	<b>The Procuring Entity:</b>	BECIL
<b>Tender Inviting Authority (TIA)</b>	BECIL	<b>Address</b>	#162, II Main, I Cross, AGS Layout, RMV II Stage, Bangalore - 560094
<b>Published Date</b>	24/4/2026	<b>Proposal Validity as per the contract conditions and scope of work.</b>	180 Days <b>(Days from the date of Proposal opening)</b>
<b>Document Download Start Date</b>	24/4/2026	<b>Document Download &amp; Proposal Submission Closing Date &amp; Time</b>	30/4/2026 @ 3:00 P.M
<b>Proposal Submission Start Date &amp; Time</b>	24/4/2026 @ 6 P.M		
<b>Availability of Document</b>	<a href="https://www.becil.com;">https://www.becil.com;</a> <a href="https://becil.ewizard.in">https://becil.ewizard.in</a>		
<b>E-tender Portal Fee</b> (Non-refundable)	Rs.3,540/- E-tender Portal Fee (non-transferrable & non-refundable) payable through online e-wizard Portal		
<b>Bidder Enrolment Fee</b> (Non-refundable)	Rs.2,360/- Bidder Enrolment Registration fee (non-transferrable & non-refundable) payable through online e-wizard Portal		
<b>RPF document Fee (Form Fee) (Non-Refundable)</b>	Rs.5,000/- (incl GST) Form Fees (non-transferrable & non-refundable) payable through online e-wizard Portal		
<b>EMD/ Bid Security</b>	INR Rs 20,000 (Rupees Twenty thousand) only through online payment or DD in favor of "Broadcast Engineering Consultants India Limited (BECIL)" Original Hardcopy of the DD should be submitted at BECIL-Bangalore office within 3 days from the date of submission of the RPF response. Online payment receipt/copy of DD to be uploaded in the online portal.		

<b>Address for Communication of bids</b>	Broadcast Engineering Consultants India Limited #162, II Main, 1st Cross, AGS Layout, RMV II Stage, Bengaluru-560094, Tel: 080-23415853		
<b>Period of Contract</b>	<b>Initially for a period of One year and may extended for Three Years on the same quoted rates.</b> <b>Project contract may be curtailed/extended as per the performance of the selected bidder/as per the project requirements / based on the decisions of TTD</b>		
<b>Project estimation Price for one year of CAMC activities</b>	<b>Estimation as per site conditions</b>		
<b>e-wizard Portal</b>	<a href="https://becil.ewizard.in">https://becil.ewizard.in</a>		
<b>For any further queries contact</b>	<a href="mailto:roprojects@becil.com">roprojects@becil.com</a> , Tel: 080-2441 5853 <b>Regional Office:</b> 162, II Main, I Cross, AGS Layout, RMV II Stage, Bangalore- 560094.		
<b>EMD Amount in INR: Online</b>	Rs. 20,000/- (Twenty thousand only).	<b>Bid Securing Declaration permitted in lieu of Bid Security</b>	YES, for MSME
<b>EMD shall be paid online in the e-wizard portal. Proof the EMD amount paid shall be uploaded in the bid documents in the e-wizard portal.</b>	DD in favor of BECIL, Bangalore	<b>Project experience relaxation to MSME's</b>	NO
	As per Rule 170 of General Financial Rules (GFRs) 2017, Micro and Small Enterprises MSMEs) and the Firm/Company is registered with concerned Ministries/ Departments are exempted from submission of Bid Security.		
<b>Performance Bank Guarantee</b>	5% of Order value	Performance Bank Guarantee to be addressed Immediately after receiving the signed contract	162, II Main, I Cross, AGS Layout, RMV II Stage, Bangalore- 560094, Tel: 080-2341 5853

Note: BECIL may request extension of bid validity, which bidder shall have to accept.

**Sd/- General Manager**

## 2. ABOUT BECIL

Broadcast Engineering Consultants India Limited (BECIL), an ISO 9001:2015, 27001:2013, ISO/IEC 2000:2012 certified Mini Ratna Central Public Sector Enterprise (CPSI) was incorporated on 24th March, 1995 under the Companies Act, 2013 (erstwhile the Companies Act, 1956) by Government of India with 100% equity share capital of BECIL held by President of India through Secretary and Joint Secretary of Ministry of Information & Broadcasting.

The Company was initially set up for providing project consultancy services and turnkey solutions encompassing the entire gamut of radio and television broadcast engineering, establishment of transmission facilities Le content production facilities, terrestrial, satellite and cable broadcasting in India and abroad. The company has now diversified into the fields of Strategic Projects such as Information Communication.

Technology, Electronic Surveillance (namely CCTV, Access Control, Intrusion, Fire Safety, Hydrants, etc.). Electronic Media contents including films, Sentinel Analytics, Counter Drones/UAV etc. The activities include, but are not limited to Supply, Installation, Testing & Commissioning, Consultancy Services, Technical Audit, Media Analysis, R&D, projects pertaining to Digital India, City Surveillance, Safe City. Smart City, make in India, Manufacturing, Audio Video & Data Analysis, Cyber Security, Engineering, Procurement & Construction, Project Management Services, Operation and Maintenance, Manpower Placement, AMC and providing total turnkey project for critical information infrastructure.

BECIL, has its Head Office in New Delhi, Corporate Office in Noida and Regional Office in Bangalore and Kolkata. BECIL is exploring geographical expansion in many states due to diversification in business portfolios.

Over the years, BECIL has consciously groomed and developed a team of in-house, versatile and dedicated engineers and also cultivated and harnessed a vast reservoir of professionals drawn from various fields of Broadcasting Industry, which include public and private Broadcasters, Defense and Cable Industry. Through this network of resourceful technical professionals, BECIL, has established its pan India presence to serve the needs of the industry.

BECIL has a vast reservoir of experts and integrates the expertise of All India Radio (AIR) and Doordarshan (DD), the national broadcaster of India, catering to one of the largest Radio Networks reaching out to more than a billion people and the world's largest Terrestrial Television Network supplemented by Analogue and Digital satellite Broadcasting services reaching out to millions of TV homes in India and abroad.

Each bidder is allowed to submit a single bid only.

**Consortium /Joint ventures are not allowed.**

The bidder shall bear all costs associated with the preparation and submission of

RFP and BECIL will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the RFP process.

In case the bidder has any doubts regarding the content or meaning of any part of the RFP document, Bidders can raise their queries through BECIL E-Wizard portal and also they may seek clarification by sending an email to [roprojects@becil.com](mailto:roprojects@becil.com) before the due date set for asking the pre-bid queries mentioned in the Tender Information Summary (TIS). All the replies to the pre-bid queries will be published in the BECIL E-Wizard portal well on or before one week of time due for bid submission. Please note that only written responses provided through this official email will be considered valid.

BECIL will publish all the pre-bid responses/Corrigendum/Addendum in the BECIL E-Wizard portal.

The Management of BECIL reserves the right to amend or withdraw any of the terms and conditions mentioned in the RFP Document or reject any or all the bids without giving any notice or assigning any reason. The decision of the Chairman and Managing Director (CMD), Broadcast Engineering consultants India Limited in this regard shall be final and binding on all.

BECIL reserves the right to proceed with the single bid, in case of less response for the RFP.

In case Two bid responses were received from the same bidder, both the bids will be rejected.

**Submission of RFP:**

RFP, complete in all respects, must be submitted on or before the due date.

Incomplete and conditional RFP will be rejected.

BECIL may, at its own discretion, extend the date for submission of RFP.

At any time prior to the last date for receipt of RFP, BECIL may for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the RFP Document by an amendment. The amendment will be notified only on BECIL E-Wizard portal and should be taken into consideration by the prospective bidders while preparing their RFP.

In order to give prospective bidders reasonable time to take the amendment into account in preparing their RFP, BECIL may at its discretion, extend the last date for the submission of RFP.

The bid response should be signed by an authorized signatory. The firm should enclose the power of attorney in the name of authorized signatory.

**Opening of RFP:** BECIL shall open response of the bidders as per schedule. Incomplete bids will be rejected.

### 3. Authority issuing Invitation for RFP

**Broadcast Engineering s India Limited (BECIL)**, an ISO 9001:2015, ISO 27001:2013, ISO/IEC 20000-1:2018 and CMMI-3 Certified Mini Ratna Central Public Sector Enterprise (A Government of India Undertaking- **Under the administrative control of Ministry of Information and Broadcasting**).

#### a. Project Description.

Comprehensive Annual Maintenance Contract (CAMC) Service for the Unified Phase-I, Phase-II, and Phase-III CCTV Surveillance Project at TTD, Tirumala, The scope includes end-to-end maintenance of the equipments, backend network infrastructure, VMS -Milestone license activations & upgradations with unified VMS dashboards, Video analytics, core & distribution switches, servers, storages, UPS systems etc are required for recording and storage of CCTV footage pertaining to Phase-I, Phase-II, and Phase-III systems. The CAMC services shall be carried out with 5% spare components and deployment of two technical personnel for attending preventive maintenance, regular maintenance, troubleshooting and repairs for all the equipments in accordance with the directions issued by TTD and BECIL.

#### b. Invitation for RFP

Broadcast Engineering s India Ltd (BECIL) invites proposals for the scope includes end-to-end maintenance of the equipments, backend network infrastructure, VMS -Milestone license activations & upgradations with unified VMS dashboards, Video analytics, core & Distribution switches, servers, storages, UPS systems etc are required for recording and storage of CCTV footage pertaining to Phase-I, Phase-II, and Phase-III systems.

Bidders are requested to study this RFP document carefully and also to make a project site visit located at TTD, TIRUMALA before submitting their proposals in response to the RFP Notice. Submission of a proposal in response to this notice shall be deemed to have been done after careful study and Assessment of this document with full understanding of its terms, conditions and its implications.

Request for proposal (RFP) is available at government e-marketplace portal (E-wizard portal) (<https://gem.gov.in/>). Bid against this RFP shall be submitted online only at government e-marketplace portal (E-wizard portal) (<https://becil.ewizard.in>). No other mode of bid submission shall be accepted.

#### **Earnest Money Deposit (EMD):**

Bidders are required to submit an Earnest Money Deposit (EMD) of **₹ 20,000 (Rupees Twenty thousand)** only along with their bids. The EMD can be paid **online**, or bidders may submit a copy of a valid Demand Draft (DD) for the EMD amount as per the format specified in this RFP. The copy of the valid DD or online payment receipt must be uploaded on the E-wizard portal. Please refer to for detailed online payment instructions.

**Important Note:**

1. The EMD amount will not accrue any interest.
2. For bidders opting to submit a Demand Draft, the **original DD** must be delivered to BECIL's Regional Office in Bangalore **before the bid submission deadline (due date and time)**. The validity of DD shall be six months/180 days from the date of bid submission due date.
3. Failure to submit the original DD within the stipulated time will result in the rejection of the bid, and such bids will be considered **null and void**.
4. In case DD is found to be forged, bid will be rejected and BECIL can take suitable action as per law.

The Account details for online submission of EMD are as follows:

Beneficiary Name: **BROADCAST ENGINEERING INDIA LTD**

Bank Name: **UNION BANK OF INDIA**

Branch Name: **Raj Mahal Vilas**

**Extension** Account Number:

**510331001272052** Type of

Account: **CURRENT ACCOUNT**

IFSC Code: **UBIN0905828**

1. In case a bid is submitted without EMD as mentioned above, BECIL reserves the right to reject the bid without providing opportunity for any further correspondence to the bidder concerned.
2. Bidder's EMD will be discharged after the finalization of Qualified bidder.
3. BECIL may ask bidders to submit additional documents in case any clarification is required through E-wizard portal.
4. The EMD may be forfeited:
  - i) If a Bidder withdraws their bid or increases their quoted prices during the period of bid validity or its extended period, if any; or
  - ii) If the successful bidder fails to sign the Contract.
  - iii) During the bid process, if a Bidder indulges in any such deliberate act as would jeopardize or unnecessarily delay the process of bid evaluation and finalization.
  - iv) In DD found to be invalid, bid will be rejected and BECIL can take suitable action as per Law.
  - v) Uses/unlawful/ unethical means to obtain the contract or influence the tender procedure.
  - vi) The decision of BECIL regarding forfeiting of the EMD and rejection of bid shall be final & shall not be called upon question under any circumstances.

**C.Proposal Preparation Costs:**

The bidder shall be responsible for all costs incurred in connection with participation in the RFP process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/ presentations, preparation of proposal, in providing any additional information required by BECIL to

facilitate the evaluation process, and all such activities related to the bid process. This RFP is not a commitment by M/s BECIL to award a contract or to engage in negotiations with prospective bidders. Further, no reimbursable cost may be incurred in anticipation of award of the contract for implementation of the project.

Pre-Bid Queries submission last Date:27/04/2026, Time: 1600Hrs. To be sent to the email id: [roprojects@becil.com](mailto:roprojects@becil.com).

The Pre-Bid Queries response will be published in email, if needed BECIL is not bound to furnish any answers thereafter after the closure of the pre-bid queries timeline/date. All the terms and conditions mentioned in the RFP are binding on Bidders.

#### **d. Disclaimer**

The information contained in this Tender Document, hereinafter called Request for Proposal (RFP) is being provided to interested Bidders for their participation as per the terms and conditions set out herein.

This RFP includes statements, which reflect various assumptions and assessments arrived at by BECIL in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require.

BECIL may, at its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this RFP. The issue of this RFP does not imply that the BECIL is bound to select or appoint a Bidder for the Project and the BECIL reserves the right to reject all or any of the Bidder or Bids without assigning any reason whatsoever.

The Bidders shall bear all costs associated with or relating to the preparation and submission of its bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the BECIL, or any other costs incurred in connection with or relating to its bid. All such costs and expenses will remain with the Bidder and BECIL shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation for submission of the bid, regardless of the conduct or outcome of the bidding process.

## e. Glossary of Terms

<b>SL No.</b>	<b>Term</b>	<b>Meaning</b>
1.	Bidder	Bidder should be a company registered in India under the Indian Companies Act, 2013 (erstwhile companies Act, 1956) or Limited Liability Partnership (LLP).
2.	Confidential Information	Any information disclosed to or by any Party to this Contract and includes any information in relation to the Parties, a third party or any information including any such information that may come to the knowledge of the Parties hereto by virtue of this Contract that: or is by its nature confidential or by the circumstances in which it is disclosed confidential; or is designated by the disclosing Party as confidential or identified in terms connoting its confidentiality; but does not include information which is or becomes public knowledge other than by a breach of this Contract.
3.	Contract	The RFP and all Annexures thereto, the Contract entered between the selected bidder with the Purchaser/ BECIL as recorded in the Contract form signed by the Purchaser and the Bidder/ System Integrator including all Annexures thereto and the agreed terms as set out in the RFP, all documents incorporated by reference therein and amendments and modifications to the above from time to time.
4.	Contract Value	The price payable to the Bidder/ Service provider under this Contract for the full and proper performance of its contractual obligations.
5.	Client / End customer /User	TTD, TIRUMALA
6.	Effective Date	The date on which this Contract comes into force.
7.	Non- compliance	Failure/refusal to comply to the terms and conditions of the proposal/Contract
8.	Parties	The Purchaser, the Bidder, and “Party” means either of the Parties.
9.	Proposal	Response or offer submitted by Bidder for this RFP
10.	Purchaser	Broadcast Engineering Consultants India Ltd (BECIL)
12.	Services	Services to be provided as per the requirement mentioned in the scope of work and instructions thereof issued from time to time by BECIL.
13.	Service Provider	Bidder who has been selected to execute the project is referred as Service Provider /Vendor/Finalized bidder/contractor who is authorized and a responsible agency to execute.
14.	Project Site/Service required at site at TTD, TIRUMALA	TTD, TIRUMALA
15.	Site visit	Prospective bidders to undertake a site visit of the TTD, TIRUMALA before submitting their bids.

## f. Other Important Information Related to Proposal Submission

SL No	Subject	Date, time and details
1.	EMD Amount in INR: – Online Payment/BG mode only (any other mode of payment will Not be accepted).	Rs. 20,000 (Rupees Twenty-Thousand) through Online mode). Refundable and no interest will be payable. EMD shall be paid online or a copy of the original DD for the EMD amount shall be uploaded in the BECIL e-Wizard portal <a href="https://becil.ewizard.in">https://becil.ewizard.in</a> The validity of EMD shall 180 days from the date of bid submission due date
2.	<b>Bid Securing Declaration permitted in lieu of Bid Security.</b>	Original of the DD should be submitted at BECIL, Bangalore office within 3 days from the date of opening the tender. Copy of the DD should be uploaded with the bid documents in the portal. Note: Updated and valid MSME/UDHYAM/NSIC certificate to be uploaded in the BECIL e-Wizard portal <a href="https://becil.ewizard.in">https://becil.ewizard.in</a> for getting the EMD exemption. (As per Rule 170 of General Financial Rules (GFRs) 2017, Micro and Small Enterprises (MSEs) and the Firm/Company is registered with concerned Ministries/ Departments are exempted from submission of Bid Security) Bank details for paying EMD for those who are not getting EMD Exemption are as follows: <b>Beneficiary Name:</b> BROADCAST ENGINEERING INDIA LTD <b>Bank Name:</b> UNION BANK OF INDIA <b>Branch Name:</b> Raj Mahal Vilas Extension <b>Account Number:</b> 510331001272052 <b>Type of Account:</b> CURRENT ACCOUNT <b>IFSC Code:</b> UBIN0905828
3.	<b>Performance Bank Guarantee (PBG)</b>	The Selected bidder provides a Performance Bank Guarantee (PBG), within 15 days from the issue of work order, for a value equivalent to 5% of the total order value. The Performance Bank Guarantee should be valid for 13 <b>months</b> . The selected bidder is required to extend the Validity of the submitted PBG upon extending the CAMC contract on Year basis.  Performance Bank Guarantee (PBG) to be addressed/ in favor of Chairman & Managing Director (CMD), Broadcast Engineering Consultants India Limited (BECIL), Registered & Corporate Office: C-56, A/17, Sector- 62, Noida-201307, U.P.
4.	<b>Proposal Validity Period</b>	180 days from the date of opening of Technical Proposal.
5.	<b>Contract Period</b>	The project contract period is initial 12 months which may be extended up to three (03) years. Contract shall be extended on a year-to-year basis through issuance consecutive Work Orders at the same quoted rates (per annum) by the bidder.

6	<b>Mandatory project site visit</b>	<p>It is mandatory for all prospective bidders to undertake a site visit at TTD, TIRUMALA before submitting their bids. The purpose of the site visit is to provide the bidders with a comprehensive understanding of the site requirements and the conditions that may affect the execution of the work. Failure to undertake a site visit will result in the automatic rejection of the submitted bid. Bidders are required to arrange their own site visit and cover all costs associated with it. The site visit schedule and contact details of the authorized personnel to be contacted for scheduling the site visit will be provided in the tender document. Bidders must ensure that they have obtained all necessary information and have a complete understanding of the site requirements before submitting their bids. BECIL will not entertain any requests for clarification or modification of the tender document after the bid submission deadline. By submitting their bids, bidders acknowledge that they have undertaken a site visit and have a complete understanding of the site requirements. BECIL/ reserves the right to verify the authenticity of the site visit undertaken by the bidders.</p>
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#### 4. Eligibility conditions:

Only registered firms having experience in CCTV surveillance systems and possess valid authorization from the VMS OEM (Milestone) for this project are eligible to participate subject to meeting the below mentioned mandatory conditions.

Sl. No.	Category	Requirement Description	Documents to be Submitted
1.	<b>Legal Entity</b>	Bidder should be a company registered in India under the Indian Companies Act, 2013/1956, LLP, PVT Ltd, Partnership or a Proprietorship registered under Govt. of Karnataka. Must have valid GSTN and PAN.	Copy of Certificate of Incorporation/ Registration; MOA & AOA; Valid GST Registration Certificate; Copy of PAN.
2.	<b>EMD (Earnest Money)</b>	Amount: Rs. 20,000/- (Rupees Twenty thousand). Payable through online or Bank Guarantee (DD). Hardcopy of original DD must be submitted to BECIL Bangalore office before bid deadline.	Legible copy of the EMD/DD receipt uploaded to the portal.
3.	<b>EMD Exemption for MSME/NSIC certified agencies</b>	MSMEs/MSEs and firms registered with concerned Ministries are exempted from EMD as per Rule 170 of GFR 2017.	Updated and valid MSME / UDHYAM / NSIC certificate and Bid Security Declaration.
4.	<b>MAF</b>	Valid Manufacturer Authorization Form.	Manufacturer Authorization Form (MAF) as per Annexure A, B & C

5.	<b>Past Work</b>	Experience in CAMC/AMC of CCTV with at least 1 work order ≥ Rs. 10 Lakh in the past 5 Years	Copy of Work Order and completion certificate of previous experience.
6.	<b>Legal Status</b>	Self-declaration confirming the bidder is not blacklisted, debarred, or suspended by any Government entity.	Affidavit/Declaration as per Annexure-IV. On your company letter head
7.	<b>Financials</b>	Average financial statements showing an annual turnover of Rs. 15 Lakh or more for the last 3 financial years.	Audited Financial Statements and CA Certificate.
8.	<b>Power of Attorney</b>	Formal authorization for the person signing the bid documents.	Power of Attorney (as per Annexure-V). on 100rs stamp paper
9.	<b>Indemnity Bond</b>	An undertaking to indemnify BECIL, provided on the company's official letterhead.	Signed Indemnity Bond As per Annexure XXIII
10.	<b>Bidder Details</b>	Complete profile and contact information of the bidding entity.	As per prescribed format in Annexure-II.
11.	<b>Price Bid</b>	Financial bid schedule, fully completed, signed, and stamped by the authorized signatory.	As per Annexure-XI.
12.	<b>Site visit</b>	Bidder should visit the TTD, Tirumala site to understand the project requirements.	As per the Annexure- XVI
13.	<b>Acceptance</b>	Bidder's Acceptance of Special Conditions of Tender	As per ANNEXURE-XV
14.	<b>Project information</b>	ANNEXURE-XVII: Format for Providing Details of The On-Going/Completed Projects	As per ANNEXURE-XVII
15.	<b>Undertaking</b>	Undertaking of "No Conflict of Interest"	As per ANNEXURE-XVIII
16.	<b>NDC</b>	No Deviation Certificate	As per ANNEXURE-XIX
17.	<b>NDA</b>	Non-Disclosure Agreement (NDA)	As per ANNEXURE-XXI

## 5. BACKGROUND & SCOPE OF WORK:

### A. Background:

BECIL and TTD has signed an agreement for the project "Supply, Testing, and Commissioning of CCTV Surveillance System Phase-III at various locations in Tirumala, Tirupati, and TTD Institutions. (The project also includes 2 years Warranty & 5 years CAMC).

In addition to the above, TTD has assigned the CAMC activities of existing Phase-I and Phase-II CCTV surveillance projects.

Hence, this RPF intends for the selection of a Service Provider for CAMC with Phase-I and Phase-II system CCTV Surveillance System and all its associated equipment's.

The existing major equipment's in the Phase-I, Phase-II and Phase-III system comprises approximately are tabulated in this RPF:

Major equipment's in the Phase-I, II & III CCTV surveillance system at TTD, Tirumala,

**Existing major/critical equipment's under Phase-I CCTV Surveillance system at Tirumala:**

**Annexure-A**

SL.	BOQ items (Major items)	Make/Model	Units	Qty
1	Indoor Cameras	Bosch	Nos	175
2	Outdoor Cameras	Bosch	Nos	18
3	PTZ Cameras	Bosch	Nos	87
5	Servers	HP	Nos	8
6	Storage Device	Hitachi	Nos	1
7	Video Management Software	MILESTONE	Nos	300
8	Core switches	CISCO	Nos	2
9	4 port switches	CISCO	Nos	105
10	L2 switches	CISCO	Nos	18
11	L3 Switch	CISCO	Nos	3
12	POE switches	CISCO	Nos	5
13	Work stations	HP	Nos	5
14	UPS, 2 KVA with 2hrs Mins Backup online	APC	Nos	80
15	OFC, CAT6 Cables, UPS systems, batteries, MCB, DB and Misc, PVC conduits, flexible pipes, accessories etc. required for maintaining the CAMC		Ls	1

**Existing major equipment's under Phase-II CCTV Surveillance system at Tirumala:**

**Annexure B**

SL.	BOQ items (Major items)	Make/Model	Units	Qty
1	Indoor Camera	Bosch	Nos	615
2	Out Door-Cameras	Bosch	Nos	345
3	Panasonic Camera	Axis	Nos	5
4	PTZ Camera	Bosch	Nos	85
5	Video Management Servers	HP	Nos	20
6	Network Attached Storage of 2 PB	DELL	Nos	1
8	Core switches	CISCO	Nos	2
9	L3 switches	CISCO	Nos	2

10	L2 switches	CISCO	Nos	30
11	8 Port Switch	CISCO	Nos	320
9	Application server	Dell	Nos	12
10	Storage server	Hitachi	No	1
11	Video Analytics Server	Dell	Nos	5
12	Work stations	HP	Nos	5
13	UPS, 2 KVA with 2hrs Mins Backup online	APC	Nos	320
14	24" Monitor	HP	Nos	30
15	43" LED Display	HP	Nos	20
16	OFC, CAT6 Cables, UPS systems, batteries, MCB, DB and Misc, PVC conduits, flexible pipes, accessories etc. required for maintaining the CAMC		Ls	1

**Existing major/Critical equipment's under Phase-III CCTV Surveillance system at Tirumala:**

**Annexure C**

SL.	BOQ items (Major items)	Make/Model	Units	Qty
1	Indoor Fixed IR Dome Camera	AXIS /M4216-LV	Nos	430
2	Fixed IR Bullet Cameras - Out Door	AXIS/ P1455-LE	Nos	525
3	Fixed IR Bullet Camera Indoor	AXIS/ P1455-LE	Nos	435
4	PTZ Camera	AXIS /Q6135-LE 50Hz IN)	Nos	50
5	VMS -Milestone licenses	Milestone	No's	1440
6	Video Management Servers	HP	Nos	20
7	Network Attached Storage of 2 PB	DELL	Nos	1
8	Video Management Software	MILESTONE Expert	Nos	1440
8	8 Port POE Switch SG350-10P	CISCO	Nos	250
9	24 Port POE Switch, SG350-28P	CISCO	Nos	100
10	24U floor Mount racks	NETRACK	Nos	5
11	UPS, 2 KVA with 2hrs Mins Backup online	EMERSON VERTIV	Nos	200
12	Cisco XG550 24F	CISCO	Nos	4
13	Stack cables for XG550	CISCO	Nos	20
14	Cisco 10G SFP Modules	CISCO	Nos	30
15	Cisco 1G SFP Modules	CISCO	Nos	500
16	OFC, CAT6 Cables, UPS systems, batteries, MCB, DB and Misc., PVC conduits, flexible pipes, accessories etc. required for maintaining the CAMC		Ls	1

## B. Scope of work:

Comprehensive Annual Maintenance Contract (CAMC) Service for the Unified Phase-I, Phase-II, and Phase-III CCTV Surveillance Project at TTD, Tirumala, The scope includes end-to-end maintenance of the equipments, backend network infrastructure, VMS -Milestone license activations & upgradations with unified VMS dashboards, Video analytics, core & Distribution switches, servers, storages, UPS systems etc are required for recording and storage of CCTV footage pertaining to Phase-I, Phase-II, and Phase-III systems. The CAMC services shall be carried out with 5% spare components including critical active components and passive components, preventive maintenance, regular maintenance, troubleshooting and repairs for all the equipments in accordance with the directions issued by TTD and BECIL. List of Critical active components to be maintained with spares

Sl.no	Critical components
1	Cameras
2	Core & Distribution switches
3	Network servers
4	Storage server
5	SFP modules
6	UPS systems with batteries

### List of Passive components to be maintained with sufficient quantity to attend the CAMC requirements of the Project

Sl.no	Critical components
1	OFC & CAT6 cables
2	PVC Conduits
3	Power cables

- a) Provision for additional CCTV coverage during special events such as Brahmotsavam, Vaikunta Ekadashi, and other events, as may be specified by TTD from time to time. The bidder shall ensure necessary arrangements to meet such requirements.
- b) Comprehensive Annual Maintenance Contract (CAMC) of the Unified Phase-I, Phase-II and Phase-III CCTV system equipment listed in **Annexure**, initially for **a period of one year. The period of contract may be extended further for additional three years based on requirements of the project as per the quoted rates.**
- c) Service support of Video Management Software (VMS) licenses: The service provider shall maintain unified dashboard of the unified phases of the VMS licenses of Milestone the complete operational support of all the Phase-I, Phase-II, Phase-III licenses of Milestone VMS during the contract period,

including troubleshooting, configuration support, and coordination with OEM for software updates and bug fixes.

- d) Regular Preventive and corrective maintenance of the complete Phase-I,II &III CCTV system to ensure agreed uptime; attending faults / breakdowns as and when reported by TTD.
- e) Deployment of technical Team- with required tools and **minimum 5% spares** stock for critical equipment as specified.
- f) Repair & restoring/raising of RMA of the defective items/inventories of the existing unified CCTV systems.
- g) Getting service support from the OEMs.
- h) Submitting periodical reports of the CAMC activities on a quarterly basis.
- i) Integration of new items procured by the TTD and as per the directions of TTD.
- j) Restoration of network cables, laying of new cables, earthing, maintenances for smooth functioning of the CCTV infrastructure.

## 6. Bid Submission Instructions:

Online Bid Submission:

1. The bidder shall submit the bid online through E-wizard portal only.
2. To view- Tender Notice, Detailed Time Schedule, RFP Document and its supporting documents, Corrigendum, Replies to the Pre-bid queries kindly visit E-wizard portal.
3. The bids submitted, shall comprise of the following two steps through E-wizard portal. Offline mode bid submission is not allowed:

A Two steps/ cover system shall be followed for the bid:

**Step A:** EMD/Bid Security Declaration, Pre-Qualification & Technical bid.

**Step B:** Commercial Bid

- a) The Bid shall include the following documents:

Table: Documents Required

Sl. No	Document Type	Document Format	Online Submission
EMD and Eligibility Details- Step -A			
1	EMD/Bid Security Declaration	Supporting documents	Yes

2	Pre-qualification	The Bid Proposal shall be prepared in accordance with the requirements and scope of works specified in this RFP and in the formats prescribed	Yes
Commercial Bid – Step –B			
3	Commercial Bid	The Commercial Bid shall be prepared in accordance with the requirements Specified in this RFP and in the format prescribed	Yes

- b) The bidder should ensure that all the required documents, as mentioned in this RFP/ bidding document, are submitted along with the bid and in the prescribed format only.
- c) Non-submission of the required documents or submission of the documents in a different format/ content may lead to the rejections of the bid proposal submitted by the bidder.
- d) It shall be the sole responsibility of the bidder to ensure that all the documents required for the Pre-Qualification and the Technical Evaluation of the bid are uploaded on the portal well within time and BECIL shall not entertain any representation from any bidder, who fails to upload the requisite documents within the stipulated time and date on account of any technical issues related to low internet connectivity, size of the files to be uploaded etc. Therefore, the bidders are notified that they must read the instructions / information given on the homepage of the e-tender portal and must understand all the nuances of technology in advance.
- e) BECIL will not accept delivery of proposal and any other supporting documents, in any manner other than that specified in this RFP. Any proposal delivered in any other manner shall be treated as defective, invalid and rejected. Under no circumstances, any physical documents will be accepted after the submission of bid.
- f) It is required that all the Bids submitted in response to this RFP should be unconditional in all respects, failing which BECIL reserves the right to reject the Bid.
- g) It shall be the responsibility of the bidder to re-check that each page of the requisite document uploaded as a part of the bid is stamped and duly signed by an authorized signatory.
- h) Bid documents must be direct, concise, and complete. BECIL will evaluate bidder's proposal based on its clarity and the directness of its response to the requirements of the project as out lined in this RFP. Bidders shall furnish the required information on their technical and commercial proposals in the enclosed/recommended formats only

- i) Bidders are advised to refer the e-wizard portal for instructions (on usage and pre-requisites), registration on the Portal and online bid submission on the e-wizard portal after bid preparation as per the RFP document/ requirements. Any deviations in format would result in bid rejection.

## 7. Special conditions of the tender:

- a) The bidder shall quote for the Comprehensive Annual Maintenance Contract (CAMC) for an initial period of one Year and likely to be extended for a period of Three years (03) years on as quoted by the bidders for the first year.
- b) The decision regarding renewal, extension, or curtailment of the CAMC contract shall be at the sole discretion of BECIL and shall be based on the client's decision regarding continuation or closure of the project, as well as the performance of the selected bidder.
- c) In the event of closure or non-renewal of the contract, payments for the respective quarter shall be released strictly on a back-to-back basis, subject to receipt of corresponding payments from the TTD.
- d) Bidders are required to explicitly agree to the above special conditions as part of their bid. Non-acceptance of these conditions may render the bid liable for rejection.
- e) Bidder has to submit an undertaking in respect to this special conditions.

## 8. Site visit

- a) Before participating in the tender, bidders are advised to visit the site at **TTD, Tirumala** to familiarize themselves with the existing CCTV surveillance infrastructure covering **Phase-I, Phase-II, and Phase-III** of the project. During the visit, bidders shall review the list of installed/available equipment and assess their present operational condition.
- b) Bidders are strongly advised to thoroughly study the entire system, including the **existing network topology, backend network infrastructure, and site conditions**, in order to gain a clear understanding of the operational environment before submitting their bid in response to this RFP.
- c) All costs related to site visit shall be borne by the bidder.
- d) A site visit declaration form is enclosed as per Annexure IV in this tender which needs to be signed by the authorized personal available at TTD, Tirumala. Bidders are advised to contact him during the visit and understand the complete setup & scope of works.  
Authorized person contact number:9108117774

## **9. Evaluation Method:**

- a) Post evaluation of the documents submitted by the bidders, the Committee shall decide on opening the Price Bids of the qualified bidders.
- b) The bidder submitting the lowest Price Bid as specified in the Price Bid document, shall be considered and declared as the L1 bidder.

## **10. Work order issuance:**

The Work Order shall be issued to the L1 bidder for an initial period of one (01) year for the CAMC. Renewal for a further period of up to three (03) years shall be on a year-to-year basis through issuance of consecutive Work Orders at the same quoted rates, subject to project requirements, directions of TTD, and satisfactory performance of the bidder. No claim for automatic renewal shall be entertained.

## **11. General Terms and Conditions:**

- a) The evaluation of the applications for selection shall be carried out by the committee constituted for the purpose of selection of bidder.
- b) Any un-authenticated, alterations, erasures, overwriting, non-submission of qualifying documents, Annexures as per the format blanking out or discrepancies may render the RFP submission invalid. The evaluation of the response will only be based on the documents submitted and the evaluation committee reserved the right to relax the evaluation criteria.
- c) Response of bid submitted by Fax or E-mail or any form other than through E-wizard portal will not be acceptable and liable for rejection by BECIL.
- d) During the project execution period, BECIL reserves the right to terminate the contract, if the services provided by the system integrator is found to be unsatisfactory or if, at any time, it is found that the information provided for selection is false, the BECIL reserves the right to remove such Agencies from the selected list without giving any notice to the Agency in advance. BECIL's decision will be final in this regard.
- e) The statements and explanations contained in this RFP are intended to provide a better understanding to the Bidders about the subject matter of this RFP and should not be construed or interpreted as limiting in any way or manner the scope of services and obligations of the agencies set forth in the Agreement or the Authority's rights to amend, alter, change, supplement or clarify the scope of work, the order to be awarded pursuant to this RFP or the terms thereof or herein contained. Consequently, any omissions, conflicts or contradictions in the Bidding Documents including this RFP are to be noted, interpreted, and applied appropriately to give effect to this intent, and no claims on that account shall be entertained by the Authority.

- f) Incomplete and conditional tenders, late or delayed tenders will summarily be rejected. BECIL reserves the right to accept or reject any quotation fully or partly without assigning any reason.
- g) Mentioning of any commercial bid document in the technical document will lead to disqualification and cancellation of bid.
- h) Clause regarding restrictions on procurement from a bidder/ OEM/ Supplier of a country which shares a land border with India as per office memorandum dated 24.07.2020 Rule 144 (xi) in General Financial Rule (GFRs) 2017 and all addendums and clarifications issued by Ministry of Finance, Public Procurement Division, Government of India (F. No. 6/18/2019-PPD) is part of this RFP.
- i) Clarification of Offers: To assist in the scrutiny, evaluation and comparison of offers, BECIL may, at its discretion, ask (by email) some or all bidders for clarifications with regards to their offer. The request for such clarifications and the response will necessarily be in writing or by email). Failure of a Bidder to submit additional information or clarification as sought by the institute within the prescribed period will be considered as a non-compliance and the proposal may get evaluated based on the limited information furnished along with the bid proposal.
- j) Only documents (Purchase Order, Completion certificate, Execution Certificate etc.) which have been referred/ specified in the bid shall be considered in reply to queries during evaluation of Bids. After submission of bid, only related shortfall documents will be asked for and considered for evaluation. For example, if the bidder has submitted a contract without its completion/ performance certificate, the certificate will be asked for and considered. However, no new reference/ PO/WO/LOA is to be submitted by bidder in response to the bid so as to qualify and such documents will not be considered by BECIL for evaluation of Bid. Any information/ documents issued post final bid due date shall not be considered for evaluation.
- k) Checklist and all the formats of the RFP shall be certified by the Authorized Signatory for unconditional acceptance for all terms and conditions of RFP (Request for Proposal) i.e., No Deviation Certificate as per the prescribed format given in RFP should be submitted by the bidder.

## **12. Disqualification:**

- a) The proposal is liable to be disqualified in the following cases or in case bidder fails to meet the bidding requirements as indicated in this RFP:
- b) Proposal not submitted in accordance with the procedure and formats prescribed in this document or treated as non-conforming proposal.
- c) During validity of the proposal, or its extended period, if any, the bidder increases his quoted prices.

- d) Proposal is received in incomplete form.
- e) Non-submission of EMD.
- f) If the bidder provides quotation only for a part of the project.
- g) Information submitted in technical proposal is found to be misrepresented, incorrect or false, accidentally, unwittingly, or otherwise, at any time during the processing of the contract (no matter at what stage) or during the tenure of the contract including the extension period if any/Commercial proposal is enclosed within the same envelope as technical proposal.
- h) The bidder tries to influence the proposal evaluation process by unlawful/ corrupt/ fraudulent means at any point of time during the bid process.
- i) In case any one bidder submits multiple proposals or if common interests are found in two or more bidders, the bidders are likely to be disqualified, unless additional proposals/ bidders are withdrawn upon notice immediately.
- j) Bidder fails to deposit the Performance Bank Guarantee (PBG) or fails to enter a contract within 21 working days of the date of LoI or within such extended period, as may be specified by BECIL. Bidders may specifically note that while evaluating the proposals, if it comes to BECIL's knowledge expressly or implied, that some bidders may have colluded in any manner, whatsoever, or otherwise joined to form an alliance then the bidders so involved are liable to be disqualified for this contract as well as for a further period of one years from participation in any of the tenders floated by BECIL.
- k) The bid security document(s) and technical proposal including entire documentation (pdf format) should not contain any information on price, pricing policy, pricing mechanism or any information indicative of the commercial aspects of the bid.
- l) **Conditional bids will be disqualified.**

### **13. Bidder Code of Conduct and Business Ethics:**

BECIL is committed to its values & beliefs and business practices to ensure that companies and suppliers, who supply goods, materials, or services, will also comply with these principles.

### **14. Bribery and corruption:**

Bidders are strictly prohibited from directly or indirectly (through intermediates or subcontractors) offering any bribe or undue gratification in any form to any person or entity and / or indulging in any corrupt practice

in order to obtain or retain a business or contract. In case of any bidder is found indulging in these unethical/unlawful means, the bidders shall be disqualified and his EMD/PBG will be forfeited.

#### **15. Integrity, Indemnity & Limitation:**

Bidder shall maintain high degree of integrity during its dealings with business/contractual relationship with BECIL. If it is discovered at any stage that any business/ contract was secured by fraud or misrepresentation or suspension of material facts, such contract shall be voidable at the sole option of the competent authority of BECIL. For avoidance of doubts, no rights shall accrue to the supplier in relation to such business/contract and BECIL or any entity thereof shall not have or incur any obligation in respect thereof. The supplier shall indemnify BECIL in respect of any loss or damage suffered by BECIL on account of such fraud, misrepresentation, or suspension of material facts.

The vendor found to be indulging in the unethical/fraudulent practices, violating the code of integrity and the terms and condition of the RFP or the successive work order/letter of award shall be eligible to be de-barred as per the department of expenditure guidelines on debarment of firms from bidding.

#### **16. Code of integrity:**

1. No official of a Purchaser or a Bidder shall act in contravention of the codes which includes Prohibition of:
  - a) Making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.
  - b) Any omission, or misrepresentation that may mislead or attempt to mislead so that a financial or other benefit may be obtained, or any necessary obligation or pre-requisite may be avoided.
  - c) Any collusion bid rigging or anticompetitive behavior that may impair the transparency, fairness and the progress of the procurement process.
  - d) Improper use of information provided by the Purchaser to the Bidder with an intent to gain an unfair advantage in the procurement process or for personal gain.
  - e) Any financial or business transactions between the Bidder and any official of the Purchaser related to tender or execution process of contract, which can affect the decision of the Purchaser directly or indirectly.
  - f) Any coercion or any threat to impair or harm, directly or indirectly, any party or its property to influence the procurement process.
  - g) Obstruction of any investigation or auditing of a procurement process.
  - h) Making false declaration or providing false information for

participation in a tender Process or to secure a contract.

## 17. Conflict of Interest:

Any bidder having a conflict of interest, which substantially affects fair competition, shall not be eligible to bid in this tender. Bids found to have a conflict of interest shall be rejected as nonresponsive. Bidder shall be required to declare the absence of such conflict of interest in Form Declarations. A bidder in this Tender Process shall be considered to have a conflict of interest if the bidder:

- a) Directly or indirectly controls, is controlled by or is under common control with another Bidder; or
- b) receives or have received any direct or indirect subsidy/ financial stake from another bidder; or
- c) has the same legal representative/ agent as another bidder for purposes of this bid. A Principal can authorize only one agent, and an agent also should not represent or quote on behalf of more than one Principal. However, this shall not debar more than one Authorised distributor from quoting equipment manufactured by an Original Equipment Manufacturer (OEM), in procurements under Proprietary Article Certificate; or
- d) has a relationship with another bidder, directly or through common third parties, that puts it in a position to have access to information about or influence the bid of another Bidder or influence the decisions of the Procuring Entity regarding this Tender process; or
- e) participates in more than one bid in this tender process. Participation in any capacity by a Bidder (including the participation of a Bidder as sub-contractor in another bid or vice-versa) in more than one bid shall result in the disqualification of all bids in which he is a party. However, this does not limit the participation of a non-bidder firm as a sub-contractor in more than one bid; or
- f) would be providing goods, works, or non-consulting services resulting from or directly related to consulting services that it provided (or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm), for the procurement planning (inter-alia preparation of feasibility/ cost estimates/ Detailed Project Report (DPR), design/ technical specifications, terms of reference (ToR)/ Activity Schedule/ schedule of requirements or the Tender Document etc)of this Tender process;

or

has a close business or family relationship with a staff of the Procuring Organization who: (i) are directly or indirectly involved in the preparation of the Tender document or specifications of the Tender Process, and/or the evaluation of bids; or (ii) would be involved in the implementation or supervision of resulting Contract unless the conflict stemming from such

relationship has been resolved in a manner acceptable to the Procuring Entity throughout the Tender process and execution of the Contract.

**18. Force Majeure Clause:**

- a) Neither party shall bear responsibility for the complete or partial non-performance of any of its obligations (except for failure to pay any sum which has become due on account of receipt of goods under the provisions of the present contract), if the non-performance results from such Force Majeure circumstances as Flood, Fire, Earth Quake and other acts of God as well as War, Military operation, blockade, Acts or Actions of State Authorities, Pandemic or Epidemic or any other circumstances beyond the control of the Parties that have arisen during the tenure or after the conclusion of the present contract.
- b) In such circumstances the time stipulated for the performance of an obligation under the present contract is extended correspondingly for the period of action of these circumstances and their consequences.
- c) The party for which it becomes impossible to meet obligations under this contract due to Force Majeure conditions, is to notify in written form the other party of the beginning and cessation of the above circumstances immediately, but in any case, not later than 10 (Ten) days from the beginning of such circumstances.
- d) A certificate of a Chamber of Commerce (Commerce and Industry) or other competent authority or organization of the respective country shall be a sufficient proof of commencement and cessation of the above circumstances.
- e) If the impossibility of complete or partial performance of an obligation lasts for more than one month's time either of the party hereto reserves the right to terminate the contract totally or partially upon giving prior written notice of 30 days to the other party of the intention to terminate without any liability other than reimbursement on the terms provided in the agreement for the goods received as well as the hand over and smooth transition of the partially completed project to the Purchaser so that the same can be awarded to the other willing vendor.

**19. Amendment of RFP Document:**

At any time before the submission of bids, BECIL may amend the RFP document by issuing an addendum/corrigendum in writing and by announcing it in E-wizard portal. The addendum/corrigendum shall be binding on all the Agencies. To give the Agency reasonable time in which to take an amendment into account in their bids, the BECIL may, if the amendment is substantial, extend the deadline for the submission of bid.

**20. Award of Contract:**

Award Criteria – BECIL will issue the LOI/Work Order (WO) to the

successful bidder whose proposal has been determined and ranked as L1 i.e. lowest price will achieve and will be declared in the E-wizard portal.

Right to Accept Any Proposal and To Reject Any or All Proposal(s) – BECIL reserves the right to accept or reject any proposal, and to annul the tendering process/ public procurement process and reject all proposals at any time prior to award of LOI/Work Order, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for BECIL action.

- a) Notification of Award- Prior to the expiration of the validity period, BECIL will notify the successful bidder in writing or by email, that its proposal has been accepted. In case the tendering process/ public procurement process has not been completed within the stipulated period, BECIL, may like to request the bidders to extend the validity period of the bid. On issue of the WO, successful bidder shall furnish the Acceptance Letter and the Performance Bank Guarantee (PBG).
- b) Acceptance Letter - BECIL will require the selected bidder to provide an acceptance letter and a PBG, for a value equivalent to 5% of the Project Cost, within 7 days from the issue of LOI/WO. The Performance Guarantee should be valid from the date of WO/LOI. The PBG shall contain a claim period of six months from the last date of validity. BECIL shall invoke the Performance Bank Guarantee in case the selected bidder fails to discharge its obligations as per the terms & conditions of the LOI/Work Order. The format of Performance Bank Guarantee is given in Bid Formats.
- c) Fraud and Corrupt Practices- BECIL requires that the Agency selected through this RFP/ tender process must observe the highest standards of ethics during the procurement process. In pursuance of this policy, BECIL: Define, for the purposes of this provision, the terms set forth as follows:
  - a) "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of BECIL or any personnel of Agencies in contract executions.
  - b) "Fraudulent practice" means erroneous presentation of facts, to influence a procurement process or the execution of a contract, to BECIL, and includes collusive practice among Respondents (prior to or after Proposal submission) designed to establish Proposal prices at artificially high or non- competitive levels and to deprive BECIL of the benefits of free and open competition.
  - c) "Coercive practices" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the execution of contracts.
  - d) Will reject a proposal for award, if it determines that the Respondent recommended for award, has been determined by BECIL to having been engaged in corrupt, fraudulent, or coercive practices.
  - e) Will declare a Vendor or any of its partner organizations ineligible,

either indefinitely or for a stated period, for awarding the contract, if it at any time determines that the Vendor has engaged in corrupt or fraudulent practice in competing for the tender.

## 21. Signing of Contract:

Concurrent to BECIL notifying the successful bidder about its proposal acceptance, BECIL shall enter into a separate incorporating all the relevant preceding contract/correspondences between BECIL and the successful bidder.

## 22. Payment terms:

- a) Payment will be released on a **quarterly basis**, after completion of each quarter of services, strictly on back-to-back basis after receipt of payment from client and submission of tax invoice and supporting service reports.

The service provider shall submit:

- i. Tax invoice with applicable GST separately indicated.
- b) Tax invoice should be supported with CAMC service reports quarterly (periodical and regular preventive maintenance).
- c) Any deductions in the project made by the TTD will be deducted in the service provider bills and Payments.
- d) Payments shall be made on a pro-rata basis (Quarterly) applicable in case of contract closure during the contract the contract period.

## 23. Performance Bank Guarantee (PBG)

- a) In the event of award of contract, the successful service provider shall submit a **Performance Bank Guarantee of 5%** of the total CAMC contract value quoted for year. The submitted PBG Should be valid for 13 months. PBG should be submitted from a scheduled commercial bank in favor of BECIL.
- b) Original PBG should be submitted to BECIL for every year of CAMC contract extension.
- c) The Selected bidder provides a Performance Bank Guarantee (PBG), within 15 days from the issue of work order, for a value equivalent to 5% of the total order value. The Performance Bank Guarantee should be valid for 13 **months**.
- d) Performance Bank Guarantee (PBG) to be addressed/ in favor of Chairman & Managing Director (CMD), Broadcast Engineering Consultants India Limited (BECIL), Registered & Corporate Office: C-56, A/17, Sector- 62, Noida-201307, U.P.
- e) The selected bidder is required to extend the Validity of the submitted PBG upon extending the CAMC contract on Year basics.
- f) Performance Bank Guarantee (PBG) to be addressed/ in favor of

#### 24. Service Level Agreement (SLA) –

The service provider shall ensure uptime of the CCTV surveillance system and associated infrastructure as per the following SLA:

- a) Minimum **system uptime: 98% per quarter** for the overall surveillance system.
- b) Response time for complaint: **within 2 hours** from reporting.
- c) Resolution time for camera faults: **within 24 hours**.
- d) Resolution time for server/storage/network /UPS faults: **within 12 hours**.
- e) Preventive maintenance shall be carried out **once every quarter** for all equipment.

Failure to meet the SLA shall attract penalties as specified in the SLA Penalties & Liquidated Damages Clause#27

Any liquidated damages, compensation, levy, penalty, reduction, withholding or other financial consequence imposed or imposed by TTD/Suffered by BECIL which are attributable to the qualified Bidder shall be fully recoverable on back-to-back basis.

#### 25. Preventive Maintenance Schedule

The service provider shall carry out **quarterly Regular maintenance** of all cameras, network switches, servers, storage, UPS systems and associated equipment.

Preventive maintenance shall include:

- a) Camera cleaning and alignment
- b) Checking of connectors and cables
- c) Network diagnostics
- d) UPS battery health check
- e) Storage capacity monitoring
- f) Firmware updates where applicable

Preventive maintenance reports shall be submitted to **TTD and BECIL representatives** and recorded in the CAMC register.

#### 26. SLA Penalties & Liquidated Damages:

- a) The selected service provider shall attend all repair calls within 24 hours from the time of intimation. Failure to comply shall attract a penalty of Rs.100 per camera per day/ as per actual penalty levied by TTD for each affected or non-functional (non-recording) camera. Any penalty levied by TTD shall be recovered from the service provider on a back-to-back basis.
- b) If the service provider fails to perform the CAMC services or meet defined timelines / response times, BECIL may deduct **0.1% (one-tenth of one percent) of the contract value per calendar day** of delay, subject to maximum **10% of the contract value applicable for the Annual cost of the CAMC services per year**, in addition to the per-camera penalty mentioned above.
- c) Payment or deduction of liquidated damages shall not relieve the service provider from its obligations and liabilities under the contract.

## 27. Cost of repairs

Any loss or damage to the works / equipment during the CAMC period, arising from the acts, omissions or negligence of the service provider or its personnel, shall be made good / rectified by the service provider at its own cost.

## 28. Reporting System

The service provider shall maintain:

- Complaint register
- Preventive maintenance register
- Spare inventory register
- Daily service report

Quarterly service reports shall be submitted to **BECIL and TTD**.

## 29. Escalation Matrix

The bidder shall submit an **escalation matrix** including:

- Service engineer
- Project manager
- Company escalation authority with contact details.

## 30. Confidentiality & Data Security

The service provider shall ensure strict confidentiality of all surveillance footage and system data.

No data shall be copied, accessed, or transferred or providing remote connectivity without written approval of TTD/BECIL.

## 31. Statutory & Insurance Clause

The service provider shall maintain ESI, EPF to the deployed technical team along with the Medical and Accidental insurance coverage for its personnel during the CAMC contract period.

## 32. Safety and statutory compliances

The service provider shall:

- a) Ensure safety of workers, provide necessary PPE (belts, ropes, helmets, etc.) for work at height or difficult locations.
- b) Take precautions to avoid electrical hazards and follow applicable safety codes.

- c) Ensure only trained personnel handle equipment and perform work near hoists, lifts, and moving machinery.
- d) BECIL / TTD shall be indemnified against any claims.

### 33. Accident relief and workmen compensation

- a) In case of any accident-causing injury or death of workmen employed by the service provider, intimation shall be given within 24 hours to the concerned Engineer-in-Charge of TTD.
- b) The service provider shall indemnify BECIL / TTD / Government against any loss, damage, penalty or liability arising from failure to comply with provisions of the **Workmen's** Compensation Act or any other applicable law.

### 34. Accommodation, food and working hours

- a) The service provider shall arrange accommodation, food and other facilities for its staff at its own cost.
- b) Work may be carried out during nights, Sundays and holidays, subject to TTD regulations and labour laws, to meet service requirements and uptime commitments.

### 35. Risk & Cost Clause:

In the event of the qualified bidder failure to:

- Commence the work within the stipulated time as per the contract agreement, or
- Perform the work in accordance with the terms and conditions of the contract, or
- Fulfill any other contractual obligations.

BECIL reserves the right to terminate the contract, either in part or in full, and execute the remaining work at the contractor's risk and cost.

The following conditions will apply:

- a) Engagement of Alternate Agency: The BECIL may engage another contractor or agency to complete the unfinished work or rectify any defective work.
- b) Recovery of Additional Costs: Any additional cost incurred in completing the work, along with applicable penalties and damages, will be recovered from the defaulting SI.
- c) Adjustment of Dues: The BECIL reserves the right to recover such amounts from any dues payable to the SI under the existing contract or any other contract with the BECIL.
- d) Legal Action: If the dues are insufficient to cover the additional cost, the BECIL may take legal action to recover the balance amount.
- e) No Claim by Contractor: The defaulting SI will not be entitled to claim compensation for any loss incurred due to termination of the contract under the Risk & Cost Clause.
- f) This clause is enforceable immediately upon the SI's breach of any contractual obligations and after issuance of a formal notice by the employee.

### **36. Confidentiality and Intellectual Property:**

- a) The terms of this Agreement and all documents, data, drawings, designs, technical information, pricing, correspondence and project information exchanged between the Parties shall be kept confidential and shall not be disclosed to any third party except as required for performance of the Project, compliance with law, submission to the Client or with prior written consent of the other Party.
- b) Intellectual property in pre-existing proprietary designs, know-how, software, drawings, documents and materials shall remain with the respective owner, subject always to the rights/licenses required for the Client and BECIL to use the same for operation, maintenance and performance of the Project as contemplated under the Client Contract Documents.
- c) BIDDER shall ensure that use of any OEM product, software, design or document does not infringe any third-party intellectual property rights and shall indemnify BECIL against any such claims.

### **37. Limitation and Recovery Rights**

- a) Without prejudice to other rights, BECIL may recover from BIDDER, by deduction or set-off from any sum due, all amounts that BECIL becomes liable to pay or suffers due to any act, omission, breach, delay or failure of BIDDER.
- b) BIDDER acknowledges that BECIL's liability to BIDDER shall, except in cases of willful default in respect of amounts actually received from the Client for BIDDER's certified work, remain limited by the corresponding recovery and entitlement under the Client Contract Documents.

### **38. Term and Termination**

- a) This Agreement shall come into force on the Effective Date and shall remain valid until completion of all obligations of BIDDER including defect liability, O&M/AMC, final settlement of accounts and closure of all claims, unless terminated earlier in accordance with this Agreement.
- b) This Agreement shall automatically stand terminated without liability on BECIL if the Client Contract is not awarded, is cancelled, is terminated, or the relevant portion of work is withdrawn by the Client for reasons not attributable to BECIL, provided payment for work actually and properly executed by BIDDER and certified/received from the Client may be settled subject to deductions.
- c) BECIL may terminate this Agreement, in whole or in part, by written notice

if BIDDER:

- fails to perform or remedy a material breach within the cure period specified by BECIL;
- abandons the work;
- becomes insolvent or enters liquidation;
- repeatedly fails quality, testing, ESHS or schedule requirements; or
- causes BECIL to be in breach of the Client Contract Documents.
- Upon termination, BIDDER shall cease further work as directed, protect completed works, hand over materials/documents/data, assign subcontracts if required and cooperate for project continuity, without prejudice to BECIL's right to get the balance work executed at BIDDER's risk and cost.

### **39. Selection Procedure:**

- a) The Purchaser will constitute a Bid Evaluation Committee to evaluate the responses of the Bidders.
- b) The Bid Evaluation Committee constituted by the Purchaser shall evaluate the responses to the RFP and all supporting documents / documentary evidence. Inability of a Bidder to submit requisite supporting documents / documentary evidence within a reasonable time provided to it, may lead to Proposal being declared non-responsive.
- c) The decision of the Bid Evaluation Committee in the evaluation of responses to the RFP shall be final. No correspondence will be entertained outside the process of negotiation/ discussion with the Bid Evaluation Committee.
- d) The Bid Evaluation Committee may ask for additional documents/meetings with the Bidders to seek clarifications on their proposals.
- e) The Bid Evaluation Committee reserves the right to reject any or all Proposals based on any deviations contained in them.
- f) Each of the responses shall be evaluated as per the criteria and requirements specified in this RFP.
- g) The objective of evaluation methodology is to facilitate the selection of technically superior Consultant...

### **40. Right To Inspection:**

- a) The BECIL/CLIENT and its field officers or its Auditors, TTD shall have the right to carry out spot checks and do audit of the system integrator's premises, personnel and records relating to the integrator to vided to the BECIL/TTD which will include surprise checks to satisfy themselves that there is no compromise on the quality of services provided by the system integrator to the BECIL and its customers. The BECIL has a right to review and monitor the security

practices and control procedures adopted by the system integrator. The system integrator shall produce and make available all such books, records, information, etc., related to project work for the purpose of Inspection/ audit as and when required.

- b) The BECIL shall have the right to review and monitor the performance of the system integrator s on a continuous basis system integrator shall Furnish necessary particulars, statements, etc., as desired by the BECIL in a periodical manner for the purpose of assessment of their performance.

#### **41. Terminations:**

- a) Either of the parties may terminate the contract by giving the other party 45 days prior written notice without assigning any cause or reason. The Contract shall stand terminated on the expiry of 45 days' notice period.
- b) In case of breach of any of the terms of the Contract by the System Integrator, BECIL shall serve a notice of cure with a 15-day window to the System Integrator in order to resolve the deficiency highlighted in the said notice. In case if the said deficiency is not resolved, BECIL shall serve 15 days written notice to the System Integrator to terminate the Contract. At this stage BECIL shall be entitled to retain from and out of any monies, then due to the System Integrator hereunder or which becomes due after termination thereof, any amount according to the BECIL is due and owing to it by System Integrator.
- c) BECIL may terminate the contract by giving the other party 15 days prior written notice of the same and this Contract will stand terminated on the expiry of 15 days' notice period.
- d) BECIL may terminate the Contract in accordance with the procedure given in terms of Clause 33.2, if the System Integrator fails or neglects or commits any breach of the conditions, provisions or stipulations of this Contract on its part to performed.
- e) BECIL may terminate the Contract immediately by serving a fifteen days' notice period for termination in case if:-
- i. The System Integrator, by its act or omission gives BECIL reason ground to consider that its right may be prejudiced or jeopardized.
  - ii. If the System Integrator does or suffers any act or thing or omits to suffers to be any act, thing, deed or matter the consequence of which business of BECIL may be likely to suffer
  - iii. If any of the representations or warranties made by the System Integrator are found to be false or wrong.
  - iv. If the System Integrator delays or abandons the project and is unable to commence.

#### **42. Consequences of Termination:**

Upon the termination of this Contract, the system integrator shall,

- a. Immediately cease to operate as the system integrator and not to thereafter hold themselves in any way as system integrator of the BECIL and refrain from any action that would or may indicate any relationship between it and BECIL.
- b. Immediately cease to use in any manner whatsoever name of BECIL and the corporate logo of BECIL.
- c. Immediately deliver to the BECIL all the project material with all machineries in good working conditions and documents with any/all the data, held by it and which are in Possession/custody control of its staff. Assist in the smooth transition of the project after termination to Becil , so that the same may be awarded to another willing vendor.
- d. The system integrator shall also forthwith remove all its staff from the premises of the TTD/Project site.

#### **43. Post Termination Responsibility of the system integrator:**

- a) The expiration of termination of this, Contract shall be without prejudice to the accrued rights of the parties and any provision hereof and shall remain in full force and effect and shall be enforceable notwithstanding such expiry or termination. The BECIL may, at its option, direct the system integrator to finish any work/ works which may, at the date of termination, be under process or outstanding.
- b) The termination of the contract shall not preclude either of the parties from claiming damages on account of the losses/damages incurred during the tenure of the project.

#### **44. Non-Exclusive:**

It is agreed and certified that this Contract is on a non-exclusive basis and the parties are at liberty to enter into similar Contracts with others (Provided however, the system integrator shall ensure that it is entering into Contract, with other parties shall not in any way conflict with or affect the BECIL interests, rights, remedies under this Contract or in law).

#### **45. Principal-To-Principal Contract**

- a) It is clarified that this Contract is on a principal-to-principal basis and does not create and shall not be deemed to create any employer employee or a principal agent relationship between the BECIL and the system integrator and/or Its facility staff. The system integrator and/or its facility staff shall not be entitled to, by any act, word, deed or bind the BECIL or hold outer represent that the system integrator is representing or acting as an agent of the BECIL.

- b) This Contract will bind the successors and permitted assigns of the system integrator and shall insure of the benefits of the BECIL's successors and assigns.

#### 46. Notices:

Any notice, invoice, approval, advice, report or notification in connection with this Contract shall be in writing and any notice or other written communication pursuant hereto shall be signed by the party issuing the same and shall be addressed to the BECIL or the system integrator and may be given by delivering the same by hand or sending the same by prepaid registered mail, official e-mail or facsimile to the relevant address forth below or such other address as each Party may notify in writing to the other Party from time to time. Any such notice given as aforesaid shall be deemed to be served or received at the time upon delivery (if delivered by hand) or upon actual receipt (if given official e-mail or facsimile) or Fifteen (15) clear days after posting (if sent by post).

- a) Any notice or other document which may be given by either Party under the Contract/ Agreement shall be given in writing in person or by pre-paid recorded delivery post, email.
- b) In relation to a notice given under the Contract/ Agreement, any such notice or other document shall be addressed to the other Party's principal or registered office address as set out below:

**Name:** Ms. Usha Mangalgi

**Designation:** General Manager

**Address:** Broadcast Engineering s India Ltd, Regional Office:  
#162,2nd main, 1st Cross, AGS layout, RMV 2nd stage,  
Bengaluru-560 094, Karnataka, India

**Tel:** 080-24415850, Email: bangalore@becil.com

- c) In relation to a notice given under the Contract/ Agreement, a Party shall specify the Parties address for service of notices, any such notice to be copied to the Parties at the addresses set out in this RFP.
- d) Any such notice or other document shall be deemed to have been given to the other Party (or, if relevant, its relevant associated company) if delivered between the business hours of 9.00 am and 5.30 pm at the address of the other Party set forth above, or on the next working day thereafter if delivered outside such hours, and 7 days from the date of posting (if by letter).
- e) Either Party to the Contract may change its address, telephone number, and nominated contact for notification purposes by giving the other Party reasonable prior written notice of the new information and its effective date.

#### 47. No Waiver:

No failure on the part of the either party hereto to exercise, and no delay on its part in exercising, any right or remedy under this Contract will

operate as a waiver thereof nor will any single or partial exercise of any right or remedy preclude any other or further exercise thereof or the exercise of any other right or remedy and the same shall not affect in any manner the effectiveness of any of the provisions of this Contract.

#### **48. Amendment:**

Unless otherwise stated expressly, this Contract shall be modified only by an instrument in writing duly executed by both the parties.

#### **49. Arbitration:**

- a) In the event of any dispute or difference between the PARTIES HERETO, such disputes or differences shall be resolved amicably by mutual consultation in a span of thirty days.
- b) That any dispute, controversy difference or claim arising out of or relating to this contract, including the existence, validity, interpretation, performance, breach or termination thereof, arising in and out of the Contract between the Parties shall be referred to the Delhi International Arbitration Centre (DIAC).
- c) To submit their dispute (s), controversy (ies), claim (s), difference (s) to arbitration for resolution before Delhi International Arbitration Centre (DIAC) for adjudication.
- d) The arbitration proceeding shall be governed by the DIAC Arbitration Proceedings Rules, 2024. The seat of arbitration shall be New Delhi.
- e) The number of arbitrators shall be one.
- f) The Arbitrator (s) shall be nominated/appointed from the panel of Arbitrators of Delhi International Arbitration Centre (DIAC).
- g) The arbitration proceedings shall be conducted in (English).
- h) During the pendency of Arbitration proceedings, both the Parties shall continue with the performance of their obligation without prejudice to the final outcome of such proceeding.

#### **50. Miscellaneous:**

- a) The BECIL reserves the right to issue change orders in the general scope at any time during the contract period. The BECIL reserves the right to revise the contract in case of a change in the amount of work in the contract, a change in the period of work specified, or a revision of the period of work/completion period or both. The System Integrator shall notify the BECIL in writing within 30 days of the change order regarding the provisions resulting from such change.

In the event of any dispute arising out of the contract, it shall be the duty of the System Integrator and BECIL to issue a written notice to the opposite party regarding such dispute. In such circumstances, both the parties shall be bound to respond within 30 days of receipt of notice. In case of non-response within 30 days

of the notice or if the dispute is not resolved amicably within 60 days, the final decision shall rest with the CMD, BECIL

## ANNEXURES

**ANNEXURE-I: Pre-Qualification Proposal Submission Form:**

*<To be submitted in company's letterhead>*

To,  
The General Manager,  
Broadcast Engineering Consultants India Limited (BECIL)  
No: #162, II Main, I Cross, AGS Layout,  
RMV II Stage, Bangalore – 560094.

Subject: Pre-Qualification proposal form for “Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)”.

Ref: RPF: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026

Dear Sir,

With reference to your RPF Document No **BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026** I/we, the undersigned, having Aforementioned all relevant documents and understood their contents, hereby submit our offer to provide services for “**Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)**”. We are hereby submitting our proposal, which includes this Prequalification proposal, Technical Proposal, and a Commercial Proposal as mentioned in the above RPF. This submitted proposal is unconditional.

I/We hereby declare that all the information and statements made in this Proposal and in the Appendices are true and correct, nothing has been omitted which renders such information misleading; and all documents accompanying such Proposal are true copies of their respective originals and accept that any misinterpretation contained in it may lead to our disqualification. I/We shall make available to the BECIL any additional information it may deem necessary or require for supplementing or authenticating the Proposal.

I/We declare that I/We have Examined and have no reservations to the RPF Documents, including any Addendum/Clarification issued by the BECIL and I/We do not have any conflict of interest in accordance with RPF Document.

I/We undertake, if our Proposal is accepted and we have been engaged for providing the services to BECIL, we shall abide by the conditions of the RPF and subsequent corrigendum/addendum and service Contract.

I/We undertake that we have fully understand the Special Conditions of this tender and we undertake that our bid is submitted in full compliance with the Special Conditions of this tender

I/We understand that you may cancel the Selection Process at any time and that you are neither bound to accept any Proposal that you may receive nor to select the agency, without incurring any liability to the Bidders in accordance with clauses of the RPF document. I/We understand that you have right to reject our application without assigning any reason or otherwise. I/we hereby waive our right to challenge the same on any account whatsoever.

I/We agree and understand that the proposal is subject to the provisions of the RPF document. In no case, shall I/we have any claim or right if proposal is not opened or rejected.

I/We agree to keep this offer valid for 90 days after the last date of submission of bids specified in the RPF.

A Power of Attorney in favor of the authorized signatory to sign and submit this Proposal and documents is attached herewith.

The Financial Proposal is being submitted separately as specified in RPF. This prequalification proposal read with Technical Proposal and Financial Proposal shall constitute the Application which shall be binding on us.

I/We certify that that M/s(Company Name)> has not been banned from carrying out business either with the any state government / Government of India or the Ministry of Electronics & IT, or the BECIL as on date. I/We also undertake that a similar ban imposed before the award of the Contract under this RPF shall disqualify the company from being considered and all claims arising out of this RPF, other than the refund of the bid security, shall stand forfeited.

I/We certify that M/s(Company Name)> is a Single Bidder in response to your RPF for Providing **“Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)” to BECIL.**

I/We agree and undertake to abide by all the terms and conditions of the RPF Document. I/we hereby unconditionally accept the RPF conditions of BECIL’s RPF documents in its entirety for the above work.

In witness thereof, I/we submit this Proposal under and in accordance with the terms of the RPF Document.

Yours sincerely,

Authorized Signature [In full and initials]: Name and Title of Signatory

Name of Company:

Address Date:

Seal / Stamp of Bidder:

**ANNEXURE-II: Pre-qualification- Bidders Information:**

&lt;To be submitted in company's letterhead&gt;

#	Particulars	Bidders Information	
1	Name of Bidder /Agency		
2	Name of the Managing Director/ CEO/ Partnership/ proprietorship of the Agency		
3	Type of company		
4	Full address of the Registered and Branch Offices		
5	Year of establishment of firm		
6	CIN / Registration no. of commercial establishment Act 1961 of the Agency		
7	GST Registration No.		
8	PAN		
9	Financial Information of the bidder company	Financial Year	Annual Turnover
		FY 2024-2025	
		FY 2023-2024	
		FY 2022-2023	
		Total Annual turnover in last three financial years (in INR)	
		Average Annual turnover for last three financial years (INR)	
10	Details of the <b>CAMC service provider official</b> to whom all reference shall be made regarding this RPF.	Name:	
		Mobile number:	
		Email ID:	
		Office Address:	

On behalf of [Bidder's name+

Authorized Signature [In full and initials]:

Name and Title of Signatory Name of Company: Address: Date:

Seal / Stamp of Bidder:

**ANNEXURE-III: Bid Security Declaration Form (Applicable only for MSME):**

To,  
The General Manager,  
Broadcast Engineering Consultants India Limited (BECIL) No: #162, II Main, I Cross, AGS Layout,  
RMV II Stage, Bangalore – 560094.

Subject: Bid Security Declaration form for **“Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)”**.

Ref: RPF: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026

Dear Sir,

We, the undersigned, solemnly declare that:

We understand that according to the conditions of this Tender Document, the MSE OEM/Service provider/Service provider registered with MSME/NSIC/KVIC or such Central procuring agencies/Ministries registered with DPIIT are exempted from submission of Earnest Money Deposit. Accordingly, we M/s .....eligible for exemption from EMD as per the Govt of India OM and Guidelines/Directives and relevant documents/certificates are attached. Accordingly, we hereby declare that:

We unconditionally accept the conditions of this Bid Security Declaration. We understand that we shall stand automatically suspended from being eligible for bidding in any tender in BECIL for **2 years** from the date of opening of this Bid if we breach our obligation(s) under the tender conditions if we:

1. Withdraw/ amend/ impair/ derogate, in any respect, from our bid, within the Bid validity; or
2. Being notified within the bid validity of the acceptance of our bid by the Procuring Entity: refused to or failed to produce the original documents for scrutiny or the required Performance Security within 15 days from the date of issue of supply order/contract. Fail or refuse to sign/accept the contract.

We know that this bid-security Declaration shall expire if the contract is not awarded to us, upon:

3. Receipt by us of your notification of cancellation of the entire tender process or rejection of all bids or of the name of the successful bidder or
4. Forty-five days after the expiration of the bid validity or any extension to it.

Sincerely,

(Signature with date)

..... (Name and designation)

Duly authorized to sign bid for and on behalf of.....

[name & address of Bidder and seal of company]

Dated on ..... day of [insert date of signing]

Place... .....[ insert place of signing]

**ANNEXURE-IV: Non-black listing Declaration (Notarized):**

<To be submitted on stamp duty of Rs.100>

**Declaration for Non-black listing**

RPF Reference no.: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026

We confirm that our company as on date of submission of the proposal is not blacklisted or banned by any Ministry / attached offices / Subordinate offices under Government of India and in State Government, Autonomous Bodies (established by Central / State Govt), any Central/State PSUs in India for Corrupt, fraudulent or any other unethical business practices, as on bid submission date.

Sincerely, (Signature)

(Name & Signature of Authorized Representative of company)

Duly authorized to sign the RPF Response for and on behalf of: (Name and Address of Company)  
Seal/Stamp.

**ANNEXURE-V: Pre-qualification- Local office Establishment:**

<To be submitted in company's letterhead>

To,  
The General Manager,  
Broadcast Engineering Consultants India Limited (BECIL) No: #162, II Main, I Cross, AGS  
Layout,  
RMV II Stage, Bangalore – 560094.

Subject: Pre-Qualification proposal form **“Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam's (TTD)”**.

RPF Ref. No. BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026

I, the undersigned certify that <COMPANY NAME>, having its registered office at<Address and present local office at <address> as of <date>. I have attached the proof documents to substantiate our claim.

or

I hereby Undertake that an office in the Tirupati, in the state of Andhra Pradesh will be opened within one month of the award of Contract/placement of work order to us.

(Select Whichever condition is applicable) Designation: Business: Address: Signature: Seal:  
Date & Time:

**ANNEXURE-VI: Pre-qualification- Power of Attorney (Notarized):**

<To be submitted on Rs.100/- non judicial stamp paper.>

**Power Of Attorney**

RPF Ref. No: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026

Know by all men by these presents, We ----- (Name of the Bidder and address of their registered office)Do hereby constitute, appoint and authorize Mr./MS (name and residential address of Power of attorney holder) Who is presently employed with us and holding the position of as our Attorney, to do in our Name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our Proposal for the Selection of <RPF title RPF Ref no. dated>, including signing and submission of all documents and providing information / responses to this bid, representing us in all matters and generally dealing with all matters in connection with our Proposal for the said Project. We hereby agree to ratify all acts, deeds and things lawfully done by our said Attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us.

Designation: Business: Address: Signature:

Seal: Date & Time:

**ANNEXURE-VII: Document Checklist:**

<b>S1 #</b>	<b>Supporting Documents</b>	<b>Document Particulars Submitted (Yes/No)</b>	<b>Page No. of the attached Document</b>
1.	Incorporation/Registration certificate of company		
2.	PAN Card		
3.	GST Registration Certificate copy		
4.	Company Registered Address and Contact Details		
5.	Details of EMD through Online Payment/copy of the valid DD submitted in the CPPP portal/ Bid Declaration against EMD.		
6.	MSME/UDHYAM/NSIC certificate (if applicable) as per PQ		
	Bidder Turn Over Criteria evidence document proof (Balance sheets and P/L as per Pre-Eligibility Criteria		
7.	ITR for the financial year as per Pre-Eligibility Criteria		
8.	Pre-Qualification Proposal Submission Form /Covering letter. ANNEXURE-I:		
9.	Pre-Qualification Bidders Information ANNEXURE-II:		
10.	Bid Security Declaration Form ANNEXURE-III: (For MSME)		
11.	Non-black listing Declaration (Notarized) ANNEXURE-IV:		
12.	Pre-qualification- Local office Establishment ANNEXURE-V		
13.	Pre-qualification- Power of Attorney ANNEXURE-VI		
14.	Document Checklist ANNEXURE-VII		
15.	Format for Performance Bank Guarantee ANNEXURE-VIII		
16.	Self- Declaration for The Code of Integrity ANNEXURE-IX		
17.	Financial Bid Covering Letter ANNEXURE-X		
18.	Commercial Price bid format ANNEXURE-XI		
19.	Certificate of Annual Turnover certified by CA ANNEXURE-XIII		
20.	Format of OEM's authorization letter for VMS-Milestone ANNEXURE-XIV		
21.	SITE VISIT AND INSPECTION CERTIFICATE ANNEXURE-XVI		
22.	Format for providing details of the on-going and completed projects ANNEXURE-XVII		
23.	Undertaking of "No Conflict of interest" ANNEXURE-XX		
24.	Format of Arbitration Clause –Indigenous Private bidders ANNEXURE-XXI		
25.	Non-Disclosure Agreement(NDA) ANNEXURE-XXII		
26.	Bank Guarantee Format for PBG ANNEXURE-XXIII		
27.	Bid security declaration form for MSME's		

**Specification Technical Compliance Statement Note:**

The tender will lead to rejection/disqualification if submitted:

1. Submission of tender without the above-mentioned documents.
2. It is mandatory for the bidder to assign page numbers to the tender documents and the same must be mentioned in the above checklist.
3. With incomplete information, subjective, conditional offers and partial offers submitted.
4. With incomplete information, subjective, conditional offers and partial offers submitted.
5. Have non-compliance of any of the clauses stipulated in the Tender.
- 6. Strike out if not applicable.**
- 7. The bids not complied with the Check list, will be summarily rejected.**

Signature

(Authorized Signatory) Seal:

Date:

Place:

Name of the Bidder:

**ANNEXURE-VIII: Format for Performance Bank Guarantee:**

(To be stamped in accordance with stamp act. The non-judicial stamp paper should be in the name of issuing Bank)

Reference No: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026

To,  
The General Manager,  
Broadcast Engineering Consultants India Limited (BECIL) No: #162, II Main, I Cross, AGS Layout, RMV II Stage, Bangalore – 560094.

Whereas..... (name and address of the contractor) (hereinafter called “the contractor”) has undertaken, in pursuance of contract no ..... date..... to supply ..... (description of goods and Works/ Services) (hereinafter called “the contract”).

And whereas you have stipulated it in the said contract that the contractor shall furnish you with a bank guarantee by a Commercial bank for the sum specified therein as security for compliance with its obligations as per the contract;

And whereas we have agreed to give the contractor such a bank guarantee.

Now Therefore we hereby affirm that we are guarantors and responsible to you, on behalf of the contractor, up to a total of .....(amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the contractor to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the contractor before presenting us with demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed thereunder or of any of the contract documents which may be made between you and the contractor shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition, or modification.

This guarantee shall be valid until the .....day of .....20..... Our.....branch at.....\*(Name & Address of the.....\*(branch) is liable to pay the guaranteed amount depending on the filing of a claim and any part thereof under this Bank Guarantee only and only if you serve upon us at our .....\* branch a written claim or demand and received by us at our \* branch on or before Dt..... otherwise, the bank shall be discharged of all liabilities under this guarantee after that.

(Signature of the authorized officer of the Bank)

.....  
..... Name and designation of the officer  
.....

Seal, name & address of the Bank and address of Branch

\*Preferably at the headquarters of the authority competent to sanction the expenditure for the procurement of goods or at the concerned district headquarters or the state headquarters.

**ANNEXURE-IX: Self Declaration for The Code of Integrity:**

(To be Included in the RPF on bidder's letter head)

I/We shall maintain a high degree of integrity during the course of my/our dealings business/contractual relationship with BECIL. If it is discovered at any stage that any business/contract was secured by playing fraud or misrepresentation or suspension of material facts, I/We authorize BECIL to term such contract as voidable at the its sole option.

Place:

Date:

Address:

Mobile:

Email ID:

Signature of Authorized Signatory on behalf of Agency

## **ANNEXURE-X: Financial Bid Covering Letter:**

To,  
The General Manager,  
Broadcast Engineering Consultants India Limited (BECIL) No: #162, II Main, I Cross, AGS Layout,  
RMV II Stage, Bangalore – 560094.

**Subject: Pre-Qualification proposal form “Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)”.**

Tender RPF No: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026

Dear Sir/Madam,

I /We, the undersigned, offer to provide the service for “Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)” and submitting our Pre-Qualification, Technical and Financial Proposals. Our attached Financial Proposal is inclusive of all applicable taxes, duties and all costs to complete the project scope of work and its obligations. I have completely understood the project design, scope, scheduled BOQ, detailed technical specifications, all the terms and conditions, special terms and conditions of the RPF and submitting our company proposal comprising technical and financial proposals.

### a) Price and Validity

All the prices mentioned in our Tender are in accordance with the terms as specified in the RPF documents. All the prices are valid for a period of 180 from the date of opening of the Bid and other terms and conditions of this Bid are valid for a period of 05(Five) years from the date of opening of the Bid. We hereby confirm that our prices do not include any taxes and duties. We understand that the actual payment would be made as per the existing tax rates during the time of payment.

We have understood the complete project scope, special conditions and also understood that the contract will be continued for additional Three years on the same rates quoted by us in the price bid for the first year. We agree to continue to provide our CAMC services on the same quoted prices for the consecutive Three years agreeing for all the terms and conditions of this RPF. Work order for the extended period will be accepted from BECIL and subsequently the PBG will be renewed for the respective work order.

In case the Contract period got curtailed/discontinued, the payment will be accepted on a pro-rata basis as per the quoted rates per annum by us in this tender.

**We are quoting the final price, which is inclusive of all applicable taxes, duties, customs charges, necessary statutory clearances, freight charges, logistics, insurance, loading, unloading, Labour charges, salaries with their statutory, warranties, technical support, CAMC’s and any other related costs for Supply, installation, testing and commissioning activities, PMC services, warranties and four years of CAMC services of the project.**

**We have considered the delivery term is FOR (Free on Road) at the destination:**

### b) Unit Rates

We have indicated in the relevant forms enclosed, the unit rates for the purpose of on account of payment as well as for price adjustment in case of any increase to / decrease from the scope of work under the contract.

### c) Tender Pricing

We further confirm that the prices stated in our bid are in accordance with your clauses in RPF/Tender document.

d) Qualifying Data

We confirm having submitted the information as required by you in your RPF. In case you require any other further information/ documentary proof in this regard before/during evaluation of our Tender, we agree to furnish the same in time to your satisfaction.

e) BID PRICE

We declare that our Bid Price is for the entire scope of the work as specified in the <Refer Section No.>. These prices are indicated Commercial Bid attached with our bid as part of the Tender. In case there is substantial difference between the component wise price approved by BECIL and the price quoted by the bidder, BECIL will have the rights to ask the bidder to realign their cost without impacting the total bid price. We hereby agree to submit our offer accordingly.

f) Performance Bank Guarantee

We hereby declare that in case the contract is awarded to us, we shall submit the Performance Bank Guarantee at 5 % of the work order amount as specified in the RPF document. Our Financial Proposal shall be binding upon us subject to the modifications resulting from Contract negotiations, up to expiration of the validity period of the Proposal. We understand you are not bound to accept any Proposal you receive.

We hereby declare that our Tender is made in good faith, without collusion or fraud and the information contained in the Tender is true and correct to the best of our knowledge and belief.

We understand that our Tender is binding on us and that you are not bound to accept a Tender you receive.

Thanking you,

Authorized Signatory with Date and Seal: Designation:

Business: Address: Signature: Seal: Date & Time:

**ANNEXURE-XI: Commercial Price Bid Format:****Price bid**

**Broadcast Engineering Consultants India Limited (BECIL)**  
(A Government of India Enterprise)

<b>Reference No:</b>		<b>BECIL/RO/ TTD-Unified CCTV CAMC/2026-27/01</b>			
<b>Tender Title:</b>		<b>Providing Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam's (TTD)</b>			
<b>Name of the Bidder:</b>					
<b>SI. No</b>	<b>Description</b>	<b>CAMC rate per Annum in Rs.</b>	<b>GST%</b>	<b>GST Amount</b>	<b>Total CAMC amount/Anum Including GST</b>
1	<b>Comprehensive Annual Maintenance Contract (CAMC) Service Charges for the Unified Phase-I, Phase-II, and Phase-III CCTV Surveillance Project at TTD, Tirumala, including additional cameras. The scope includes end-to-end maintenance of the equipments, backend network infrastructure, VMS - Milestone license activations &amp; upgradations with unified VMS dashboards, Video analytics, cameras. Servers, Switches, storages are required for recording and storage of CCTV footage pertaining to Phase-I, Phase-II, and Phase-III systems. The CAMC services shall be carried out with 5% spare components including critical active components and passive components, preventive and regular maintenance, troubleshooting and repairs for all the equipments in accordance with the directions issued by TTD and BECIL.</b>				
<b>Total amount including GST in Rs:</b>					
<b>Total amount in Words (INR):</b>					

Amount in words: /-

Note:

- Bidder should quote the prices in INR only.

Selection of Bidder will be made purely on Least Cost Based selection methodology  
Page 51 of 70

(L1 basis.

As the work to be entrusted is of a very sensitive and important nature, merely quoting lower rates will not make the tendered eligible for selection.

BECIL is free to allocate the complete work/proportion of work to the finalized bidder depending upon the bidder credentials, merits and outcome of the evaluation.

GST rates shall be as applicable as per the govt of India guidelines at time of Invoicing. The decision of the tender evaluation committee is final in case of any discrepancies.

Dated this Day      of      2026

(Signature)

(In the capacity of) Duly authorized to sign the Tender Response for and on behalf of: (Name and Address of Company) Seal/Stamp of Bidder:

**ANNEXURE-XII: Integrity Pact:**

(₹ 100/- non-judicial stamp paper)

**INTEGRITY PACT**

**Between  
M/s. BECIL  
hereinafter referred to as**

**" Purchaser",  
and  
(.....)**

Hereinafter referred to as  
"

**The Bidder/Contractor"**

**Preamble**

BECIL intends to award, under laid-down organizational procedures, contract(s) for Selection of Service provider for the project "Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam's (TTD)", BECIL values full compliance with all relevant laws and regulations, and the principles of economical use of resources, and of fairness and transparency in its relations with its Bidders/ Contractors.

In order to achieve these goals, BECIL and the above-named Bidder/Contractor enter into this agreement called '**Integrity Pact**' which will form a part of the bid.

It is hereby agreed by and between the parties as under: Section

**I - Commitments of BECIL:**

1. BECIL commits itself to take all measures necessary to prevent corruption and to observe the following principles:
  - a) No employee of BECIL, personally or through family members, will in connection with the tender, or the execution of the contract, demand, take a promise for or accept, for him/herself or third person, any material or other benefit which he/she is not legally entitled to.
  - b) BECIL will, during the tender process treat all Bidder(s) with equity and fairness. BECIL will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/ additional information through which the Bidder(s) could obtain an advantage in relation to the tender process or the contract execution.
2. BECIL will exclude from evaluation of Bids its such employee(s) who has any personnel interest in the Companies/Agencies participating in the Bidding/Tendering process If Chairman and Managing Director obtain information on the conduct of any employee of BECIL which is a criminal offence under the relevant Anti-Corruption Laws of India, or if there be a substantive suspicion in this regard, he will inform its Chief Vigilance Officer and in addition, can initiate disciplinary actions under its Rules.

**Section II - Commitments of the Bidder/Contractor:**

1. The Bidder/Contractor commits himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution:
  - a) The Bidder/Contractor will not, directly or through any other person or firm, offer,

promise or give to BECIL, or to any of BECIL's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange an advantage during the tender process or award for the execution of the contract.

- b) The Bidder/Contractor will not enter into any illegal agreement or understanding, whether formal or informal with other Bidders/Contractors. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or actions to restrict competitiveness or to introduce cartelization in the bidding process.
  - c) The Bidder/Contractor will not commit any criminal offence under the relevant Anti-corruption Laws of India; further, the Bidder/Contractor will not use for illegitimate purposes or for purposes of restrictive competition or personal gain, or pass on to others, any information provided by BECIL as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
  - d) The Bidder/Contractor of foreign origin shall disclose the name and address of the Agents/representatives in India, if any, involved directly or indirectly in the Bidding. Similarly, the Bidder/Contractor of Indian Nationality shall furnish the name and address of the foreign principals, if any, involved directly or indirectly in the Bidding.
  - e) The Bidder/Contractor will, when presenting his bid, disclose any and all payments he has made, or committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract and/or with the execution of the contract.
  - f) The Bidder/Contractor will not misrepresent facts or furnish false/forged documents/information's in order to influence the bidding process or the execution of the contract to the detriment of BECIL.
2. The Bidder/Contractor will not instigate third persons to commit offences outlined above or be an accessory to such offences.

### **Section III- Disqualification from tender process and exclusion from future contracts:**

1. If the Bidder, before contract award, has committed a serious transgression through a violation of Section II or in any other form such as to put his reliability or credibility as Bidder into question, BECIL may disqualify the Bidder from the tender process or terminate the contract, if already signed, for such reason.
2. If the Bidder/Contractor has committed a serious transgression through a violation of Section II such as to put his reliability or credibility into question, BECIL may after following due procedures also exclude the Bidder/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of the transgression. The severity will be determined by the circumstances of the case, in particular the number of transgressions, the position of the transgressors within the company hierarchy of the Bidder/ Contractor and the amount of the damage. The exclusion will be imposed for a minimum of 12 months and maximum of 3 years.
3. If the Bidder/Contractor can prove that he has restored/recouped the damage caused by him and has installed a suitable corruption prevention system, BECIL may at its discretion revoke the exclusion prematurely.

### **Section IV - Liability for violation of Integrity Pact:**

1. If BECIL has disqualified the Bidder from the tender process prior to the award under Section III, BECIL may forfeit the Bid Guarantee under the Bid.
2. If BECIL has terminated the contract under Section III, BECIL may forfeit the Contract Performance Guarantee of this contract besides resorting to other remedies under the contract, including risk & purchase and other general penal damages as considered necessary by BECIL.

### **Section V- Previous Transgression:**

1. The Bidder shall declare in his Bid that no previous transgressions occurred in the last 3 years with any other Public Sector Undertaking or Government Department that could

justify his exclusion from the tender process.

2. If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.

#### **Section VI - Equal treatment to all Bidders / Contractors:**

1. BECIL will enter into agreements with identical conditions as this one with all Bidders.
2. BECIL will disqualify from the tender process any bidder who does not sign this Pact or violate its provisions.

#### **Section VII - Punitive Action against violating Bidders / Contractors:**

If BECIL obtains knowledge of conduct of a Bidder or a Contractor or his subcontractor or of an employee or a representative or an associate of a Bidder or Contractor or his Subcontractor which constitutes corruption, or if BECIL has substantive suspicion in this regard, BECIL will inform the Chief Vigilance Officer (CVO).

#### **Section VIII - Independent External Monitor/Monitors:**

1. BECIL has appointed a panel of Independent External Monitors (IEMs) for this Pact with the approval of Central Vigilance Commission (CVC), Government of India, out of which one of the IEMs has been indicated in the NIT/IFB.
2. The IEM is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement. He has right of access to all project documentation. The IEM may examine any complaint received by him and submit a report to Chairman-cum- Managing Director, BECIL, at the earliest. He may also submit a report directly to the CVO and the CVC, in case of suspicion of serious irregularities attracting the provisions of the PC Act. However, for ensuring the desired transparency and objectivity in dealing with the complaints arising out of any tendering process, the matter shall be referred to the full panel of IEMs, who would examine the records, conduct the investigations and submit report to Chairman-cum-Managing Director, BECIL, giving joint findings.
3. The IEM is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chairman-cum-Managing Director, BECIL.
4. The Bidder(s)/Contractor(s) accepts that the IEM has the right to access without restriction to all documentation of BECIL related to this contract including that provided by the Contractor/Bidder. The Bidder/Contractor will also grant the IEM, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his documentation. The same is applicable to Subcontractors. The IEM is under contractual obligation to treat the information and documents of the Bidder(s)/Contractor(s)/Subcontractor(s) with confidentiality.
5. BECIL will provide to the IEM information as sought by him which could have an impact on the contractual relations between BECIL and the Bidder/Contractor related to this contract.
6. As soon as the IEM notices, or believes to notice, a violation of this agreement, he will so inform the Chairman-cum-Managing Director, BECIL and request the Chairman-cum-Managing Director, BECIL to discontinue or take corrective action, or to take other relevant action. The IEM can in this regard submit non-binding recommendations. Beyond this, the IEM has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action. However, the IEM shall give an opportunity to BECIL and the Bidder/Contractor, as deemed fit, to present its case before making its recommendations to BECIL.
7. The IEM will submit a written report to the Chairman-cum-Managing Director, BECIL within 8 to 10 weeks from the date of reference or intimation to him by BECIL and, should the occasion arise, submit proposals for correcting problematic situations.
8. If the IEM has reported to the Chairman-cum-Managing Director, BECIL, a substantiated suspicion of an offence under relevant Anti- Corruption Laws of India, and the Chairman-cum-Managing Director, BECIL has not, within the reasonable time taken visible action to proceed against such offence or reported it to the CVO, the Monitor may also transmit this

information directly to the CVC, Government of India.

9. The word 'IEM' would include both singular and plural.

**Section IX - Pact Duration:**

This Pact begins when both parties have legally signed it. It expires for the Contractor after the closure of the contract and for all other Bidder's six month after the contract has been awarded.

**Section X - Other Provisions:**

1. This agreement is subject to Indian Law. Place of performance and jurisdiction is the establishment of BECIL. The Arbitration clause provided in the main tender document / contract shall not be applicable for any issue / dispute arising under Integrity Pact.
2. Changes and supplements as well as termination notices need to be made in writing.
3. If the Contractor is a partnership firm or a consortium or Joint Venture, this agreement must be signed by all partners, consortium members and Joint Venture partners.
4. Nothing in this agreement shall affect the rights of the parties available under the General Conditions of Contract (GCC) and Special Conditions of Contract (SCC).
5. Views expressed or suggestions/submissions made by the parties and the recommendations of the IEM in respect of the violation of this agreement, shall not be relied on or introduced as evidence in the arbitral or judicial proceedings (arising out of the arbitral proceedings) by the parties in connection with the disputes/differences arising out of the subject contract.
6. Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

\_\_\_\_\_  
(For & On behalf of BECIL)  
Bidder/Contractor) (Office Seal)

\_\_\_\_\_  
(For & On behalf of  
(Office Seal)

(Name & Address)

Witness 1 (Name & Address)

Date:

Place:

Witness 2 : (Name & Address)

Date:

Place:

**ANNEXURE-XIII: Certificate of Average Annual Turnover certified by CA:**

To,  
The General Manager,  
Broadcast Engineering Consultants India Limited (BECIL)  
No: #162, II Main, I Cross, AGS Layout,  
RMV II Stage, Bangalore – 560094.

**Subject: Pre-Qualification proposal form for Selection of Service provider for the project “Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)”.**

RPF No: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026  
Sir/Madam,

I hereby declare that I have scrutinized and audited the financial statements of M/S .....  
Having Registered Office ..... Average Turnover Rs. .... of the bidder  
M/s ..... as on 31st March 2024 as per audited statement is as follows:

SI No	Financial Year	Company turnover (INR Crore)	Annual Turnover* (INR Crore)	Net worth (INR Crore)
01	FY 2022-2023			
02	FY 2023-2024			
03	FY 2024-2025			
Total Turnover in Rs				
Average Annual Turnover				

To be provided from latest available Audited statement.

\* **Turn over from the sectors:** CCTV Services in India.

I also certify that M/s. .... has not filed for insolvency in the last 3 financial year as disclosed by the records and documents produced before us and information and explanation given to us.

For  
M/s. ....  
Chartered Accountants / Statutory Auditor Signature  
Name of Chartered Accountant:  
UDIN No:  
Seal/ Stamp Date: Place:

**ANNEXURE-XIV: Format of OEM's authorization letter:**

(To Be Printed on OEM's Official Stationery).

**MANUFACTURER'S AUTHORIZATION LETTER**

To,  
The General Manager,  
Broadcast Engineering Consultants India Limited (BECIL) No: #162, II Main, I Cross, AGS Layout,  
RMV II Stage, Bangalore – 560094.

**Subject: Manufacturer's Authorization Letter.**

**RPF Reference No.: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026**

**Dear sir/madam,**

We, (Name and Address of the OEM) who are reputed manufacturer of Hereby authorize [bidder's company's name and address] to bid, negotiate and conclude the contract with BECIL on behalf of us against subject RPF floated on your behalf for **Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam's (TTD), Thirumala** on Turnkey basis for the equipment/items manufactured by us.

We further confirm that M/s.. (name and address of the above agent) is authorized to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred tender enquiry documents for the above goods manufactured by us.

We also hereby extend our full warranty, as applicable as per scope of work and Terms & Conditions of the project for the entire duration of CAMC contract.

We hereby extend the Warranty/service support for the equipment's as per the Standard OEM Warranty period and warranty service for the goods offered for supply against this invitation for bid by the above after the commissioning of the project.

We also undertake to availability of software support, patches, license activations, updates etc for a period of 5 Years (60 Months) from the date of CAMC of this project.

Yours faithfully,

(Signature with seal) Name and Designation

**ANNEXURE-XV: Bidder's Acceptance of Special Conditions of Tender**

**To,  
Broadcast Engineering Consultants India Limited (BECIL)**

**Subject: Acceptance of Special Conditions of Tender for CAMC Services.**

**Ref:**

**Dear Sir/Madam,**

We, M/s \_\_\_\_\_, having our registered office at \_\_\_\_\_, hereby submit our unconditional acceptance to the Special Conditions of the Tender for Comprehensive Annual Maintenance Contract (CAMC).

We hereby confirm and undertake that:

1. We have carefully read, understood, and examined all the Special Conditions of the Tender and agree to abide by the same without any deviation.
2. We agree that the CAMC shall initially be for a period of one (01) year and may be extended on a year-to-year basis for a further period of up to three (03) years.
3. We understand and accept that the renewal of the contract for each subsequent year shall be subject to:
  - o Requirement and confirmation of the project by the client, and
  - o Satisfactory performance of CAMC services during the preceding year, as evaluated by BECIL.
4. We agree that a separate Work Order shall be issued for each year upon renewal, and continuation of services is not automatic.
5. We accept that the decision regarding renewal, extension, or curtailment of the CAMC contract shall be at the sole discretion of BECIL and shall be based on the client's decision regarding continuation or closure of the project and the performance evaluation of our services.
6. We agree to provide CAMC services for the additional period at the same rates as quoted in the financial bid, without any escalation.
7. We understand and accept that in case of closure or non-renewal of the contract, payments shall be made on strictly on a back-to-back basis, subject to receipt of corresponding payments from the client.
8. We confirm that non-acceptance of these conditions may render our bid liable for rejection.

We hereby declare that our bid is submitted in full compliance with the above Special Conditions.

**Thanking you,**

**For M/s** \_\_\_\_\_

**Authorized Signatory**

**Name:** \_\_\_\_\_

**Designation:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**(Company Seal)**

(Signature with seal)

Name and Designation

**ANNEXURE-XVI: Site Visit and Inspection Certificate:**

This is to certify that Mr./MS: ..... an  
employee of M/S ..... visited the sites identified at TTD,  
Tirumala for the project Works Title: **Comprehensive Annual Maintenance Contract (CAMC)  
services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at  
Tirumala Tirupati Devasthanam's (TTD).**

**RPF reference no: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026**

The bidder has acquainted him/herself with the nature of the site's conditions, and exact location of the proposed works; the general conditions required for works execution; as per the BECIL requirements; availability of all requisite facilities to complete the work including civil, electrical, earthing ,ventilations, the physical conditions specific to the constructed sites; and means of communication and transport; sources of supply materials and all conditions and circumstances which might influence the execution of the works.

I further certify that I am satisfied with the description and understanding of the scope of project at TTD, Tirumala requirements, Project explanations and that I understand perfectly the works to be undertaken as specified and implied in the RPF.

**Vendor:**

Name  
Designation  
Signature  
Contact No:  
Email ID:  
Date & Time of Visited at site:  
Stamp

**TTD:**

Name  
Designation  
Signature  
Date  
Stamp

**ANNEXURE-XVII: Format for Providing Details of The On-Going/Completed Projects:**

(On Company letter head)

**Name of the Bidder:**

S l . N o	Full postal address of client and name of Officer-in-charge with Contact details	Description of the work done	Value of contract	Date of commencement of work	Schedule / Revised completion period	Percentage of completion as on date	Expected date of completion	Remarks

Signature  
 (Authorized signatory) Seal:  
 Date:  
 Place:  
 Name of the Bidder:

**ANNEXURE-XVIII: Undertaking of “No Conflict of Interest”:**

To,  
The General Manager,  
Broadcast Engineering Consultants India Limited (BECIL) No: #162, II Main, I Cross, AGS Layout,  
RMV II Stage, Bangalore – 560094.

**Project Title: Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD).**

**Tender RPF reference no: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026**

\*\*\*

Sir/ Madam,

We hereby offer to **“Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)”**. as specified in this e- Tender at the prices specified in the commercial bid.

We, the undersigned, do hereby confirmation that we are not involved in any conflict-of-interest situation with one or more parties in this bidding process, including but not limited to:

- a) receive or have received any direct or indirect subsidy from any of them; or
- b) have common controlling shareholders; or
- c) have the same legal representative for purposes of this Bid; or
- d) have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or
- e) influence the decisions of BECIL regarding this bidding process.

We, the undersigned, do hereby confirmation that we have not participated in more than one bid in this bidding process and if we participate in more than one bid, then it shall result in the disqualification of all bids in which we are involved,

Signature of Authorized Signatory (with official seal) & Date

**ANNEXURE-XIX: Format of “No Deviation Certificate”:**

**NAME OF PROJECT: “Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)”.**

**RPF DOCUMENT NO: BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01, Date: 24/04/2026**

Bidders Name and Address

To,  
The General Manager,  
Broadcast Engineering Consultants India Limited (BECIL) No: #162, II Main, I Cross, AGS Layout,  
RMV II Stage, Bangalore – 560094.

Dear sir,

With reference to our Bid Ref No: .....for the  
**“Comprehensive Annual Maintenance Contract (CAMC) services for the Unified Phase-I, Phase-II and Phase-III CCTV Surveillance System at Tirumala Tirupati Devasthanam’s (TTD)”** bid document no stated as above We hereby Confirm that we comply with all terms conditions and specification of the bidding Documents read in conjunction with Amendment (s) /Clarifications(s)/Addenda/ Errata (if any) issued by the Employer prior to opening of Techno – Commercial Bids and the same has been taken into consideration while making our Techno-Commercial Bids & Price Bid and we declare that we have not taken any deviation in this regard.

We further Confirm that any deviation, variation or additional condition etc., or any mention contrary to Bidding Documents and its Amendment (s)/ clarification(s)/ Addenda/ Errata (if any) as mentioned at 1.0 above found anywhere in our Techno- commercial Bid and/ or Price Bid, implicit or explicit, shall stand unconditionally with drawn, without any cost implication whatsoever to Employer failing with the bid security shall be forfeited.

Date (Signature) Place (Name) (Designation) (Common Seal)

**ANNEXURE-XX: Format of Arbitration Clause–Indigenous Private Bidders:**

All disputes of differences arising out of or in connection with the present contract including the one connected with the validity of the present contract or any part thereof should be settled by bilateral discussions.

Any dispute, disagreement or question arising out of or relating to this contract or relating to construction or performance (except as to any matter the decision or determination whereof is provided for by these conditions), which cannot be settled amicably, shall within sixty (60) days or such longer period as may be mutually agreed upon, from the date on which either party informs the other in writing by a notice that such dispute, disagreement or question exists, will be referred to a sole Arbitrator.

Within (60) days of the receipt of the said notice, an arbitrator shall be nominated in writing by the authority agreed upon by the parties.

The sole Arbitrator shall have its seal in Delhi.

The arbitration proceedings shall be conducted under the Indian Arbitration and Conciliation Act, 1996 and the award of such Arbitration Tribunal shall be enforceable in Indian Courts only.

Each party shall bear its own cost of preparing and presenting its case. The cost of arbitration including the fees and expenses shall be shared equally by the parties, unless otherwise awarded by the sole arbitrator.

The parties shall continue to perform their respective obligations under this contract during the pendency of the arbitration proceedings except in so far as such obligations are the subject matter of the said arbitration proceedings.

**Note:** In the event of the parties deciding to refer the dispute/s for adjudication to an Arbitral Tribunal then one arbitrator each will be appointed by each party and the case will be referred to the Indian Council of Arbitration (ICADR) for nomination of the third arbitrator. The fees of the arbitrator appointed by the parties shall be borne by each party and the fees of the third arbitrator, if appointed, shall be equally shared by the Customer and Contractor.

Signature

(Authorized Signatory) Seal:

Date:

Place:

Name of the Bidder:

**ANNEXURE-XXI: Non-Disclosure Agreement (NDA):**

THIS AGREEMENT MADE ON THIS THE.....DAY OF..... , 2026

**BY AND BETWEEN**

<Party 1>, a company incorporated under the Companies Act, 1956 and having its registered office at

<<address>> (hereinafter referred to as “ ”, which expression shall unless repugnant to the context or meaning thereof, include its successors in interests and assigns) **OF THE ONE PART;**

**AND**

**[Please fill in Customers name]** a company incorporated under the Companies Act, 2013 and having its registered office at [Please fill in address] (hereinafter referred to as “**Company**” which expression shall, unless repugnant to the context or meaning thereof, be deemed to include, its representatives and permitted assigns) **OF THE OTHER PART;**

PARTY 1 and COMPANY shall hereinafter be referred to as such or collectively as “**Parties**” and individually as “**Party**”.

**WHEREAS** both the Parties herein wish to pursue discussions and negotiate with each other for the purpose of entering into a potential business arrangement in relation to [Please fill in details of proposed transaction] (“**Proposed Transaction**”);

**AND WHEREAS** the Parties contemplate that with respect to the Proposed Transaction, both the Parties may exchange certain information, material and documents relating to each other’s business, assets, financial condition, operations, plans and/or prospects of their businesses (hereinafter referred to as “**Confidential Information**”, more fully detailed in clause 1 herein below) that each Party regards as proprietary and confidential; and

**AND WHEREAS**, each Party wishes to review such Confidential Information of the other for the sole purpose of determining their mutual interest in engaging in the Proposed Transaction;

**IN CONNECTION WITH THE ABOVE, THE PARTIES HEREBY AGREE AS FOLLOWS:**

1. “Confidential and or proprietary Information” shall mean and include any information disclosed by one Party (Disclosing Party) to the other (Receiving Party) either directly or indirectly, in writing, orally, by inspection of tangible objects (including, without limitation, documents, prototypes, samples, media, documentation, discs and code). Confidential information shall include, without limitation, any materials, trade secrets, network information, configurations, trademarks, brand name, know-how, business and marketing plans, financial and operational information, and all other non-public information, material or data relating to the current and/ or future business and operations of the Disclosing Party and analysis, compilations, studies, summaries, extracts or other documentation prepared by the Disclosing Party. Confidential Information may also include information disclosed to the Receiving Party by third parties on behalf of the Disclosing Party.
2. The Receiving Party shall refrain from disclosing, reproducing, summarizing and/or distributing Confidential Information and confidential materials of the Disclosing Party exception in connection with the Proposed Transaction.
3. The Parties shall protect the confidentiality of each other’s Confidential Information in the same manner as they protect the confidentiality of their own proprietary and confidential information of similar nature. Each Party, while acknowledging the confidential and proprietary nature of the Confidential Information agrees to take all reasonable measures at its own expense to restrain its representatives from prohibited or unauthorized

disclosure or use of the Confidential Information.

4. Confidential Information shall at all times remain the property of the Disclosing Party and may not be copied or reproduced by the Receiving Party without the Disclosing Party's prior written consent.
5. Within seven (7) days of a written request by the Disclosing Party, the Receiving Party shall return/destroy (as may be requested in writing by the Disclosing Party or upon expiry and or earlier termination) all originals, copies, reproductions and summaries of Confidential Information provided to the Receiving Party as Confidential Information. The Receiving Party shall certify to the Disclosing Party in writing that it has satisfied its obligations under this paragraph.
6. The Receiving Party may disclose the Confidential Information only to the Receiving Party's employees and consultants on a need-to-know basis. The Receiving Party shall have executed or shall execute appropriate written agreements with third parties, in a form and manner sufficient to enable the Receiving Party to enforce all the provisions of this Agreement.
7. Confidential Information, however, shall not include any information which the Receiving Party can show:
  - i. is in or comes into the public domain otherwise than through a breach of this Agreement or the fault of the Receiving Party; or
  - ii. was already in its possession free of any such restriction prior to receipt from the Disclosing Party; or
  - iii. was independently developed by the Receiving Party without making use of the Confidential Information; or
  - iv. has been approved for release or use (in either case without restriction) by written authorization of the Disclosing Party.
8. In the event either Party receives a summons or other validly issued administrative or judicial process requiring the disclosure of Confidential Information of the other Party, the Receiving Party shall promptly notify the Disclosing Party. The Receiving Party may disclose Confidential Information to the extent such disclosure is required by law, rule, regulation or legal process; provided however, that, to the extent practicable, the Receiving Party shall give prompt written notice of any such request for such information to the Disclosing Party, and agrees to co- operate with the Disclosing Party, at the Disclosing Party's expense, to the extent permissible and practicable, to challenge the request or limit the scope thereof, as the Disclosing Party may reasonably deem appropriate.
9. Neither Party shall use the other's name, trademarks, proprietary words or symbols or disclose under this Agreement in any publication, press release, marketing material, or otherwise without the prior written approval of the other.
10. Each Party agrees that the conditions in this Agreement and the Confidential Information disclosed pursuant to this Agreement are of a special, unique, and extraordinary character and that an impending or existing violation of any provision of this Agreement would cause the other Party irreparable injury for which it would have no adequate remedy at law and further agrees that the other Party shall be entitled to obtain immediately injunctive relief prohibiting such violation, in addition to any other rights and remedies available to it at law or in equity.
11. The Receiving Party shall indemnify the Disclosing Party for all costs, expenses or damages that Disclosing Party incurs as a result of any violation of any provisions of this Agreement. This obligation shall include court, litigation expenses, and actual, reasonable attorney's fees. The Parties acknowledge that as damages may not be a sufficient remedy for any breach under this Agreement, the non-breaching party is entitled to seek specific performance or injunctive relief (as appropriate) as a remedy for any breach or threatened

breach, in addition to any other remedies at law or in equity.

12. Neither Party shall be liable for any special, consequential, incidental or exemplary damages or loss (or any lost profits, savings or business opportunity) regardless of whether a Party was advised of the possibility of the damage or loss asserted.
13. Both the Parties agree that by virtue of the Parties entering into this Agreement neither Party is obligated to disclose all or any of the Confidential Information to the other as stated in this Agreement. The Parties reserve the right to disclose only such information at its discretion and which it thinks, is necessary to disclose in relation to the Proposed Transaction.
14. Both the Parties agree that this Agreement will be effective from the date of execution of this Agreement by both Parties and shall continue to be effective till the Proposed Transaction is terminated by either Party by giving a thirty (30) days' notice, in case either Party foresees that the Proposed Transaction would not be achieved.

Notwithstanding anything contained herein, the provisions of this Agreement shall survive and continue after expiration or termination of this Agreement for a further period of five year(s) from the date of expiration.

It being further clarified that notwithstanding anything contained herein, in case a binding agreement is executed between the Parties in furtherance of the Proposed Transaction, the terms and conditions of this Agreement shall become effective and form a part of that binding agreement and be co-terminus with such binding agreement and shall be in effect till the term of such binding agreement and shall after its expiry and or early termination shall continue to be in force in the following manner:

years after the termination of the binding agreement  
years after the expiry of the binding agreement

(Whichever is earlier)

15. Each Party warrants that it has the authority to enter into this Agreement.
16. If any provision of this agreement is held to be invalid or unenforceable to any extent, the remainder of this Agreement shall not be affected and each provision hereof shall be valid and enforceable to the fullest extent permitted by law. Any invalid or unenforceable provision of this Agreement shall be replaced with a provision that is valid and enforceable and most nearly reflects the original intent of the unenforceable provision.
17. This Agreement may be executed in two counterparts, each of which will be deemed to be an original, and all of which, when taken together, shall be deemed to constitute one and the same agreement.
18. The relationship between both the Parties to this Agreement shall be on a principal-to-principal basis and nothing in this agreement shall be deemed to have created a relationship of an agent or partner between the Parties and none of the employees of COMPANY shall be considered as employees of PARTY 1.
19. This Agreement shall be governed by the laws of India. Both parties irrevocably submit to the exclusive jurisdiction of the Courts in Bangalore, for any action or proceeding regarding this Agreement. Any dispute or claim arising out of or in connection herewith, or the breach, termination or invalidity thereof, shall be settled by arbitration in accordance with the provisions of Procedure of the Indian Arbitration & Conciliation Act, 1996, including any amendments thereof. The arbitration tribunal shall be composed of a sole arbitrator, and such arbitrator shall be appointed mutually by the Parties. The place of arbitration shall be Bangalore, India and the arbitration proceedings shall take place in the English language.

20. Additional oral agreements do not exist. All modifications and amendments to this Agreement must be made in writing.

21. The Agreement and/or any rights arising from it cannot be assigned or otherwise transferred either wholly or in part, without the written consent of the other Party.

IN WITNESS WHEREOF, THE PARTIES HERETO HAVE EXECUTED THIS CONFIDENTIALITY AGREEMENT IN DUPLICATE BY AFFIXING THE SIGNATURE OF THE AUTHORISED REPRESENTATIVES AS OF THE DATE HEREIN ABOVE MENTIONED.

**Party 1**

**[Please fill in Customer name]**

Signature 1  
Name  
Designation  
Place  
Date

Signature 1  
Name  
Designation  
Place  
Date

Signature 2  
Name  
Designation  
Place  
Date

Signature 2  
Name  
Designation  
Place  
Date

**ANNEXURE-XXII: Bank Guarantee Format for PBG:**

(To be submitted when the form of EMD submission is DD) (On Non-judicial stamp paper of Rs.100.00)

**Bank Guarantee**

**M/s. BROADCAST ENGINEERING INDIA LTD,**

#162, II Main, 1st Cross, AGS Layout, RMV II Stage, Bengaluru-560094.

Dear Sir,

We (full name of the banker) having our registered Office at (Address of Bank's registered Office) hereby refer to the RPF No. for issued by the BROADCAST ENGINEERING INDIA LTD as purchaser.

M/s (fill in the name of bidder) has approached the bank for providing a Bank Guarantee for EMD for participation in said tender.

Under the terms of said tender, the Bidder is required to provide a bank guarantee in a form acceptable to the purchaser for the amount of Rs. 1,00,000 on account of PBG.

We, (Name of the Bank), hereby, give this Bank Guarantee No. dated for an amount of Rs. 1,00,000 on account of PBG.

Upon default of the tender, we, (Name of the bank), do hereby agree unequivocally and unconditionally to pay immediately on demand in writing from the BROADCAST ENGINEERING INDIA LTD or any Officer authorized by it on its behalf any amount not exceeding Rs. 1,00,000 on behalf of the Bidder.

The determination of the fact of breach and the amount of damages sustained and or liability under the guarantee shall be in the sole discretion of the purchaser whose decision shall be conclusive and binding on the guarantor.

This bank guarantee is confirmed and irrevocable and shall remain in effect until (the validity shall be six months/180 days from the date of bid submission due date) and such extended periods which may be mutually agreed to. We hereby expressly waive notice of any said extension of the time for performance and alteration or change in any of the term and conditions of the said tender.

Truly yours,

\_\_\_\_\_

(Authorized Signatory of the Bank)

**ANNEXURE-XXIII UNDERTAKING FOR INDEMNITY**

**(On Rs.100 Stamp paper)**

Date:

To,

The General Manager  
Broadcast Engineering Consultants India Limited (BECIL)  
Regional Office,  
Bangalore-560094

**Subject: Undertaking to Indemnity BECIL Against Claims, Penalties, Charges, Damages, Legal Expenses, etc.**

Ref RFP Num: **BECIL/RO/TTD-Unified CCTV CAMC/2026-27/01**, Dated: 24.04.2026.

\*\*\*\*\*

Dear Sir/Madam,

We, **M/s. ....** a company incorporated under the provisions of Indian Act & Law and having its registered office at [Complete Address], do hereby undertake and agree to unconditionally and irrevocably indemnify and hold harmless **Broadcast Engineering Consultants India Limited (BECIL)**, its officers, employees, and representatives from and against all claims, losses, damages, liabilities, penalties, statutory dues, legal expenses, costs, liquidated damages, and SLA penalties arising out of or in connection with:

Any acts of omission or commission, negligence, or non-compliance with statutory provisions, rules, regulations, or applicable laws during the execution of the project/work awarded to us by BECIL;

Any claims raised by third parties, government authorities, or any other stakeholders due to our failure to comply with contractual obligations;

Any penalties or legal proceedings imposed on BECIL on account of our delay, default, or deficiency in service delivery or performance;

Any violation of Service Level Agreements (SLA), terms of the agreement, or breach of obligations under the contract/work order issued by BECIL.

This undertaking shall remain valid and binding throughout the tenure of the contract and any extended period thereof, including during the warranty/support/maintenance period, and shall survive the termination or expiry of the agreement.

We further undertake to bear all legal expenses, litigation costs, and damages arising due to any such claims or proceedings initiated against BECIL due to our actions or inactions.

Thanking you,

Yours faithfully,  
For [Company Name]  
(Authorized Signatory)

Name:

Designation:

Seal:

Date:

**-End of Document-**